

South Carolina Site Visit Report, Excerpt

Help Me Grow National Replication Project

Summary Report Site Visit

December 4 & 5, 2008
Greenville, South Carolina

Submitted to:
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Behavioral Pediatrics
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Children's Hospital/Greenville Hospital System
January 5, 2008

ACKNOWLEDGEMENTS

We would like to thank everyone involved with preparing for and arranging the two day site visit to Greenville, South Carolina. From the moment we “touched the ground” in Greenville we received the warmest of hospitality and care. The meeting on December 4th, 2008 included over 40 stakeholders from around the state. All participants in the all day conference were enthusiastic, professional and dedicated to improving services and programs for children.

We especially want to thank Jane Witowski, project liaison and Desmond Kelly, Rosemary Wilson and Laurie Rovin for their tireless efforts in arranging the site visit and orchestrating the many details that made the visit a positive experience for all. In addition, we want to thank the parents who participated in the site visit; their time and willingness to share their experiences with the consulting team was greatly appreciated. The information shared was invaluable and will help inform the process as we move forward.

The *Help Me Grow* technical assistance team hopes this report will continue to advance the process that has already started in South Carolina to better meet the needs of children who are at risk for developmental and behavioral challenges.

Paul Dworkin, Program Director
Joanna Bogin, Program Manager
Marijane Carey
Kareena DuPlessis
Marcia Hughes
Lisa Honigfeld

Background Information

Based on lessons learned through the five years of development and implementation of Connecticut's *Help Me Grow*, the Commonwealth Fund provided support to the Connecticut Children's Medical Center to assist other states in replicating *Help Me Grow*. Through a competitive process, a national review team selected three sites: Oregon, Massachusetts and Greenville County, South Carolina) to receive two years of technical assistance from the Connecticut *Help Me Grow* team.

The *Help Me Grow* technical assistance team began planning for a two day site visit December 4 & 5, 2008, immediately after the grantees were announced. The purpose of the visit was to share information on the Connecticut *Help Me Grow* program (a program of the CT Children's Trust Fund), which included the following components: call center & care coordination, community outreach, physician outreach, data collection & evaluation. In addition, stakeholders from South Carolina, including local and state partners, shared programs and services that could support or enhance replication of *Help Me Grow* components. (See attached agenda). This report summarizes findings from the site visit. We expect that it will inform next steps for technical assistance and replication.

Technical assistance team members and South Carolina project principles had many hours of telephone conferencing before the event itself to maximize the productivity of the time spent onsite. The South Carolina team ensured all stakeholders from both state and local agencies were participants at the conference (see attached participant list). In addition, several conference calls included a few stakeholders who could not attend the conference but wanted to discuss their own programs.

The goal of the two day site visit was an opportunity for the *Help Me Grow* technical assistance team to meet, observe and understand the different systems, programs and services operating in Greenville County and the state. In South Carolina, it appears that there are a number of "doors" available to families and physicians looking for supports and services. However, there is not a coordinated system of information, referral and follow up, especially for children who are "at-risk" but do not qualify for programs with eligibility requirements (e.g. Baby net).

This report summarizes the site visit, identifies recommendations for next steps, the rationale for those recommendations, questions and issues, and thoughts on sustainability and funding.

Site Visit
Greenville South Carolina
December 3, 2008

Overview of Site visit

Wednesday, December 3, 2008

- Dinner event with core group
 - Jane Witowski, PRIDE Program Director; Desmond Kelly, Medical Director Division of Developmental-Behavioral Pediatrics; Laurie Rovin, United Way of Greenville; Rosemary Wilson, ECCS Grant Coordinator; and Paul Dworkin, Joanna Bogin, Lisa Honigfeld, Marijane Carey, Kareena DuPlessis

Thursday, December 4, 2008

- Breakfast meeting with the Institute for Child Success (7:45 AM – 9:00 AM)
 - Ted Hendry, President, United Way of Greenville; Susan Shi, Chair-Joint Planning Group; and Desmond Kelly, Paul Dworkin, Joanna Bogin, Kareena Duplessis, Lisa Honigfeld, Marijane Carey,

Susan Shi, Chair-Joint Planning Group, presented the history, mission and vision of ICS. Presentation points included: Vision to foster and sustain a culture that ensures the success of all children; Mission inclusive partnership for all Greenville’s children shaping and demonstrating best practice in healthy child development, early care and education, research, and advocacy for all children and families. Dr. Paul Dworkin discussed the national perceptive and significance of the *Help Me Grow* Replication Project.

- Orientation and Planning Meeting (8:45 -4:30)
 - Presentation Format: Desmond Kelly
 - Welcome and Introductions: Paul Dworkin
 - National Perspective: Peter Bailey
 - Overview of State Data Warehouse: Help Me Grow Technical Assistance Team
 - Help Me Grow* Presentation: Kareena DuPlessis –Telephone Access/Care Coordination
Marijane Carey—Telephone Care Coordination
Marcia Hughes--Evaluation
Lisa Honigfeld—Health Provider Outreach
Joanna Bogin—Community Outreach and Wrap up
* Participant List (addendum)
- Help Me Grow Break Out Groups
 - Group 1: Training of child health providers
 - Group 2: Increasing awareness and support of the Help Me Grow system within the community
 - Group 3: Components of a specialized call center
 - Group 4: Data Collection and analysis
- Report from Break out groups

Day Two—Site Visit
South Carolina

Friday, December 5th

- Center for Developmental Services (9 AM – 11 AM)
Meet briefly with Executive Director
Take tour of facility

Leave for either United Way or GHS/CHOC

Group 1: Marijane Carey, Kareena Duplessis, Marcia Hughes

* Parent Meeting participant list (addendum)

Group 2: Joanna Bogin, Lisa Honigfeld

Group 1: Meet with United Way team to see CCR&R; hear about 2-1-1, presentation from Tim Ervolino and Mel Favor

Group 2: Meet with members of GHS Developmental Behavioral Pediatrics staff, review mid-level assessment protocols, PRIDE program components

12:00 Group 1: Lunch with parent focus group (arranged by Family Connection)

Group 2: Lunch with Desmond Kelly, Rosemary Wilson, Jane Witowski

1:30 Wrap-up meeting with Core Team

Desmond Kelly, M.D.

Jane Witowski

Rosemary Wilson

Laurie Rovin

3:00 Adjourn