

Help Me Grow National Center Fidelity Assessment Summary 2022

State:

County:

The summary below highlights each of the Help Me Grow Model Core Components and the individual critical Key Activities associated with each component necessary to implement the HMG Model to its full potential. This summary is derived from the individual responses of the Help Me Grow System identified above in the Annual Fidelity Assessment. Individual HMG systems should review and identify area of the HMG Model that are not yet being implemented within their system and the support that may be necessary to advance the model with their local jurisdiction or state.

Centralized Access Point		
Key Activity	Implementation Indicators	Questions
1. Specialized child development line	An entity has been identified to serve as the centralized access point.	4
	A specialized HMG call line is currently accepting calls.	5
	The HMG centralized access point is intended to serve a specific subgroup of families of young children between prenatal and 8 years of age.	6
	The HMG call center is accessible to families/caregivers, health care providers, and community agencies.	7
2. Linkage to service & follow-up	HMG telephone care coordinators provide follow-up to the initial caller regarding the referral at least 75% of the time (if parent permission is received).	9
3. Researching resources for families	HMG telephone care coordinators use a defined protocol to research available resources and connect children/families to community based services and programs.	11
4. Real time directory maintenance	The Centralized Access Point utilizes a computerized resource directory that can be efficiently updated and modified (e.g. 2-1-1 resource database, self-developed database, etc.).	12
	A process is in place to update the resource directory at least quarterly.	13
Family Community Outreach		
Key Activity	Implementation Indicators	Questions
5. Utilize community partners	Partners for HMG family and community outreach have been identified using set criteria	38
6. Networking	At least 2 HMG networking meetings were held the prior calendar year.	39 and 40
7. Community events & trainings	HMG provides outreach to increase awareness of Help Me Grow at least twice a year.	41 and 42

8. Marketing	Marketing/social media activities are regularly used to promote HMG.	43
Child Healthcare Provider Outreach		
Key Activity	Implementation Indicators	Questions
9. Physician champion	HMG has identified at least one physician champion.	53
10. Screening and surveillance	HMG staff conduct targeted outreach to child health care providers through office based education, trainings, and/or workshops on effective developmental screening and surveillance.	54
11. Physician training	HMG staff conduct targeted outreach to child health care providers through office based education, trainings, and/or workshops on linkage and referral through the HMG system.	55
	Strategies are used to engage child health providers with HMG.	56
12. Feedback loop	HMG closes the feedback loop with physicians by sharing information about the outcome of a particular child/family at least 75% of the time (if consented by family).	57
Data Collection and Analysis		
Key Activity	Implementation Indicators	Questions
13. Reporting	Impact Indicators and Local Use reports are submitted to the National Center.	65 and 66
14. Sharing data across partners	Data are shared among HMG stakeholders and partners.	69
15. Continuous System Improvement	Data are used to inform Continuous System Improvement efforts.	70
16. Community change through data	A methodology exists to identify program/services needs in the community.	71

To categorize HMG Systems with respect to their HMG Model implementation progress, the following scoring method is used:

Exploration: No indicators within core component

Installation: At least 1 indicator within core component

Implementation: All indicators within core component

Core Component	Component Status	Level of Affiliation
Centralized Access Point		
Family/Community Outreach		
Health Care Provider Outreach		
Data Collection & Analysis		