



College of Education & Human Development University of Missouri

# **PARENTLINK SERVICES**

\_\_\_\_\_ 2021 \_\_\_\_\_

SERVICE	PAGE
ParentLink WarmLine	3
Child Developmental Screenings, ASQ	3
Library of Parenting Materials	4
Support for Kinship Families	4
Navigator System of Care in Southeast Missouri	5
Support for Incarcerated Parents	5
TEL-LINK: Maternal and Child Health Line	6
Family Fun Fests	6



#### **ParentLink WarmLine**

1-800-552-8522 or 573-882-7323

text: 585-FAMILY1 (585-326-4591)

parentlink@missouri.edu

8 am - 10 pm M-F | 12 pm - 5 pm Weekends

ParentLink's WarmLine is your access point for family strengthening information and support. Through ParentLink's WarmLine, vou can:

- Visit by phone, text or email with Family Support Specialists who can assist you in thinking through solutions to your parenting concerns. WarmLine staff are Master's level with degrees in human service fields such as Social Work, Human Development and Family Studies, and Educational, School, and Counseling Psychology.
- Obtain community service and other resource information.
- Have access to print resources and ParentLink's Loan Library.



### Child Developmental Screenings, Ages & Stages **Questionnaire (ASQ)**

education.missouri.edu/parentlink/ child-developmental-screenings

ParentLink provides the Ages & Stages Questionnaires (ASQ) to help caregivers keep track of their child's development, from birth to age 6. The ASQ-3 asks questions about a child's overall development such as: communication, gross motor, fine motor, problem solving, and personal social skills.

The ASQ-SE-2 asks questions about a child's behaviors. This includes questions about a child's ability to: calm down, take direction and follow rules, communicate, perform daily activities (e.g., eating, sleeping), act independently, demonstrate feelings, and interact with others.

The screening tools can be completed online from our website and an early childhood staff person will follow up to share results as well as information and resources that may be beneficial.



# **Library of Parenting Materials**

One way parents, professionals, and communities can get information is through ParentLink's Loan Library. ParentLink's library has expertreviewed parenting materials such as books, curricula, and DVDs, Materials

cover parenting topics such as toilet training, adolescent issues, grandparents raising grandchildren, and more. Materials can be checked out for 30 days from anywhere in Missouri and will be sent through US mail. Return postage can also be made available if needed.



# **Support for Kinship Families**

education.missouri.edu/navigators/

MU Kinship Foster and Caregiver Community Group: f/groups/mukinshipfosterandcaregivercommunity/

MU Kinship Foster and Caregivers Facebook Page:

1 / MUKinship

KIN-4-KID Toll-free Line: 1-833-KIN-4-KID (1-833-546-4543)

In 2019, ParentLink launched a statewide Kinship Navigator program to support kinship caregivers in both formal and informal settings who provide a critical safety net for relative and non-relative children by caring for them when their biological parents cannot. The program was designed to:

1. Help kinship caregivers identify, locate, and access programs and services to meet the physical and emotional needs of the children they are raising as well as their own needs. ParentLink leads this work by staffing the statewide toll-free line (KIN-4-KID) to offer problem-solving support and connections to thousands of resources statewide. Kinship caregivers can also access information and resources through ParentLink's Kinship Facebook page and public group as well as the Kinship Navigator Program website.

- 2. Provide one-on-one service to kinship caregivers in the central and southeast regions through two full-time Kinship Navigators who are credentialed Community Health Workers (CHWs).
- 3. Provide weekly educational and monthly peer-to-peer virtual support-group opportunities and offer a larger network of kinship family support through social media.
- 4. Build local and state partnerships that support kinship families in areas of need, such as legal assistance, housing, government assistance (e.g., educational advocacy, healthcare, and accessible mental health resources).



Serving Central and Southeast Counties



# **Navigator System of Care** in Southeast Missouri

1-800-552-8522

Parentl ink works in the Southeast Missouri region to help improve access to resources. ParentLink Navigators work from county health offices to assist parents and caregivers in connecting with needed resources that relate to improving health and well-being. Navigators help with access to resources through advocating, transporting, emailing, writing, teaching, etc. For example, a caregiver may need prescription drugs, but needs assistance completing



Serving the counties of Butler, Dunklin, Mississippi, New Madrid, Pemiscot, Ripley, Scott, and Stoddard

paperwork. Navigators help to facilitate this process. ParentLink Navigators are also credentialed Community Health Workers (CHWs).

With the knowledge developed from individual cases. ParentLink identifies common problems to address from a system perspective. This model not only creates a novel approach for practical, personal assistance, it creates a proactive framework for system change.



Parentl ink reaches out to incarcerated parents through Parenting Corners. We currently have these displays of parenting information in all 21 correctional facilities throughout Missouri. Every 8 weeks the Parenting

Corners have a new theme, covering topics such as child development, legal issues, education, mental health, and substance abuse. Brochures are provided and inmates are encouraged to fill out cards to mail to ParentLink with questions. ParentLink also participates in yearly parenting fairs to help inmates know of resources available to them upon release.



## **TEL-LINK: Maternal and Child Health Line**

1-800-TEL-LINK (1-800-835-5465)

Parentlink Parenting Corn

ParentLink contracts with the MO Department of Health and Senior Services to offer the TEL-LINK line. Missouri's resource for maternal and child health care. This line is open 8-5 Monday through Friday and staff help callers locate maternal and child health resources such as WIC. food stamps, Medicaid, and prenatal referrals.





ParentLink partners with the City of Columbia to offer fun fests for families. For information on upcoming events, visit our website at parentlink.missouri.edu or call us at 1-800-552-8522 or 573-882-7323.

# ParentLink needs your support!

To donate online visit: parentlink.missouri.edu/donate

By mail: University of Missouri 4800 Santana Circle Columbia, MO 65203

Indicate "ParentLink" in the memo line of the check

#### **CURRENT FUNDERS:**













4800 Santana Circle Columbia, MO 65203

#### 573-882-7322

ParentLink.missouri.edu ParentLink@missouri.edu Fax: 573-884-0409



