

Indiana HMG: A Closer Look

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ECCS
Early Childhood
Comprehensive
Systems



MIECHV
Innovation

collaboration



Help Me Grow
National Center



Indiana
Department
of
Health

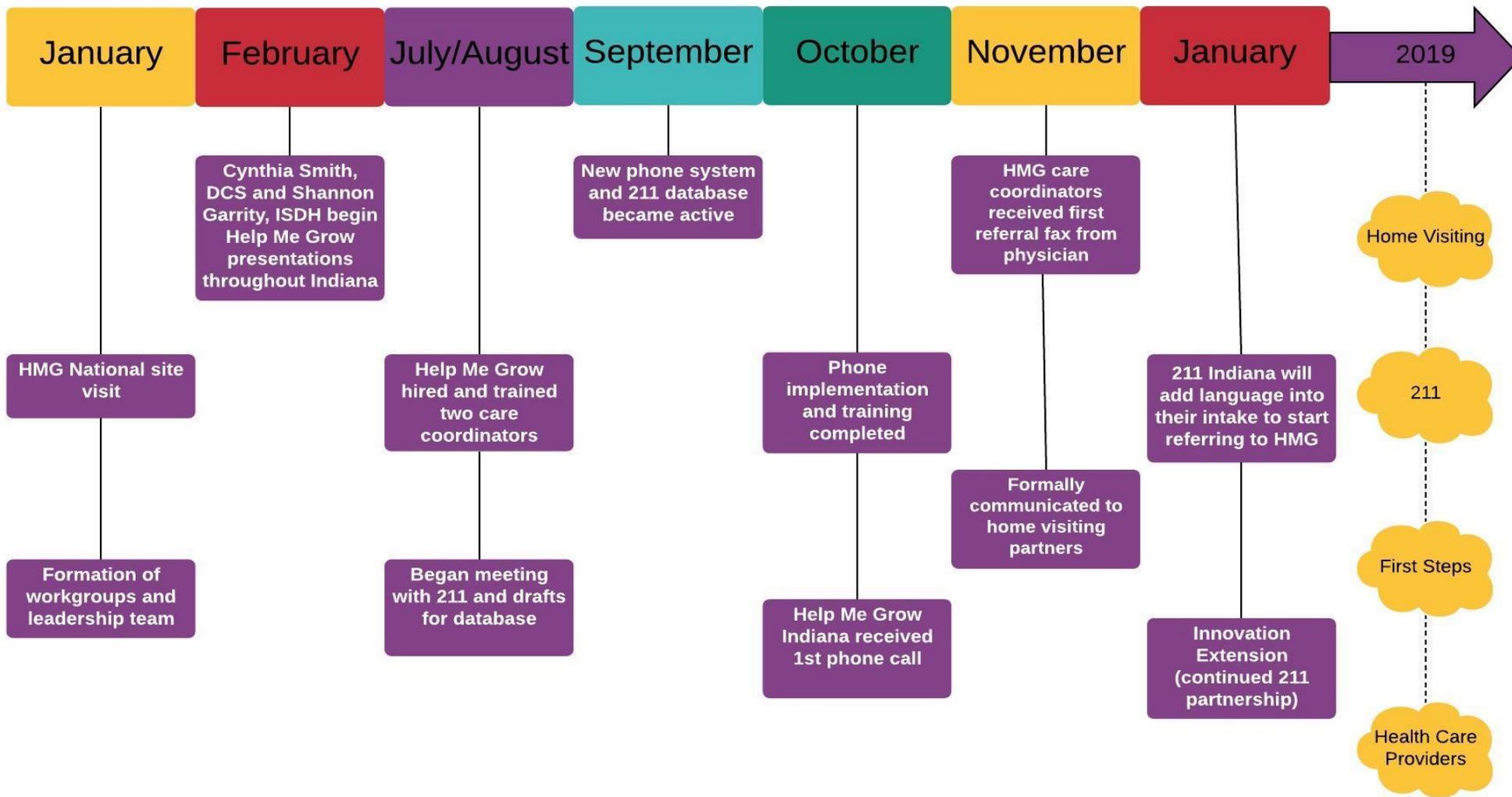


DIEHL CONSULTING GROUP
evaluation | analytics | solutions

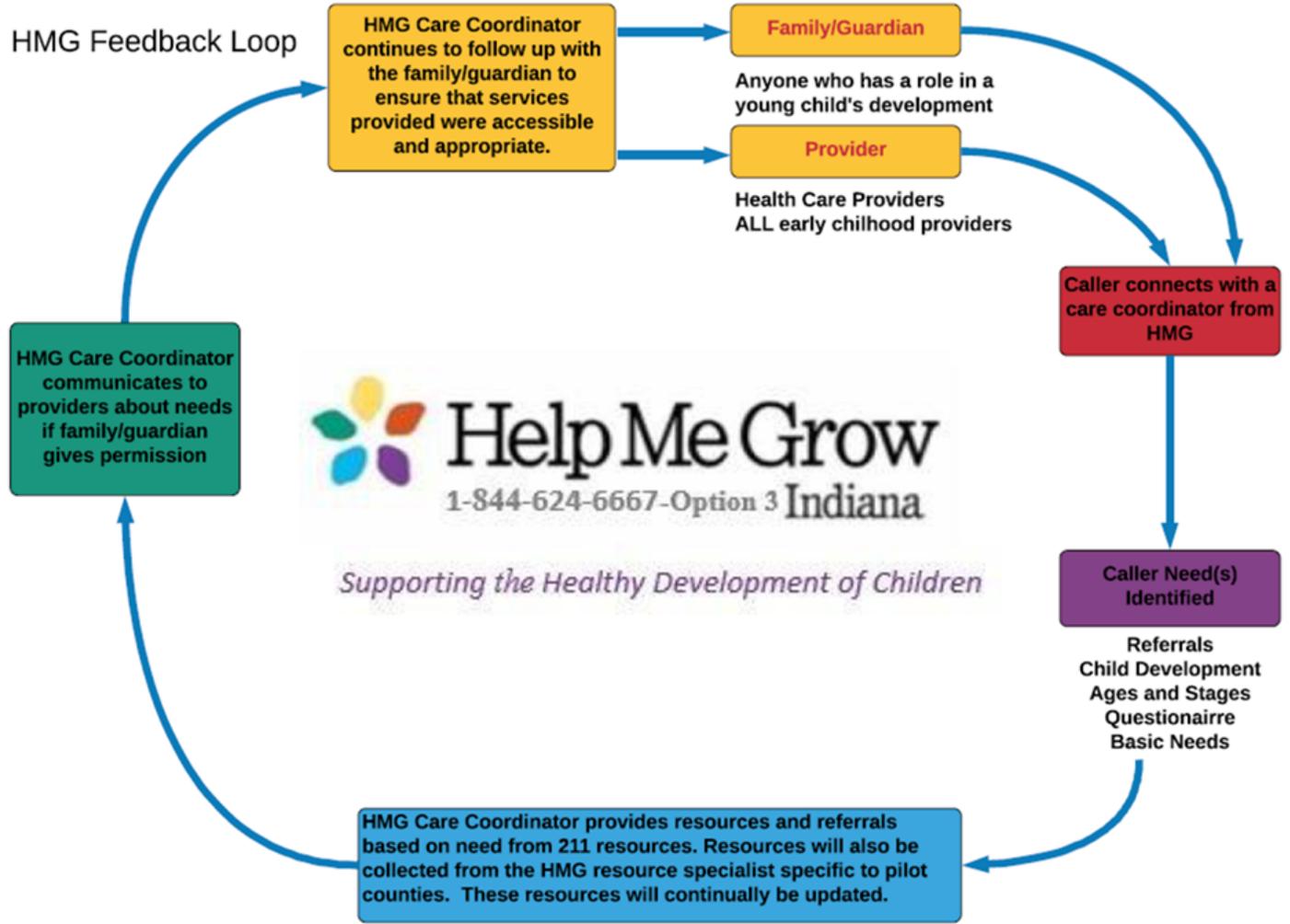


The vision of the Indiana Help Me Grow system

- 1) Assists families, primary care providers, and other community-based providers including home visiting services in identifying developmental or behavioral concerns in children,
- 2) Statewide resource directory with a feedback loop to identify gaps in services,
- 3) MOMS Helpline is the centralized call center to connect families with specialized programs and services focused on their needs.



HMG Feedback Loop

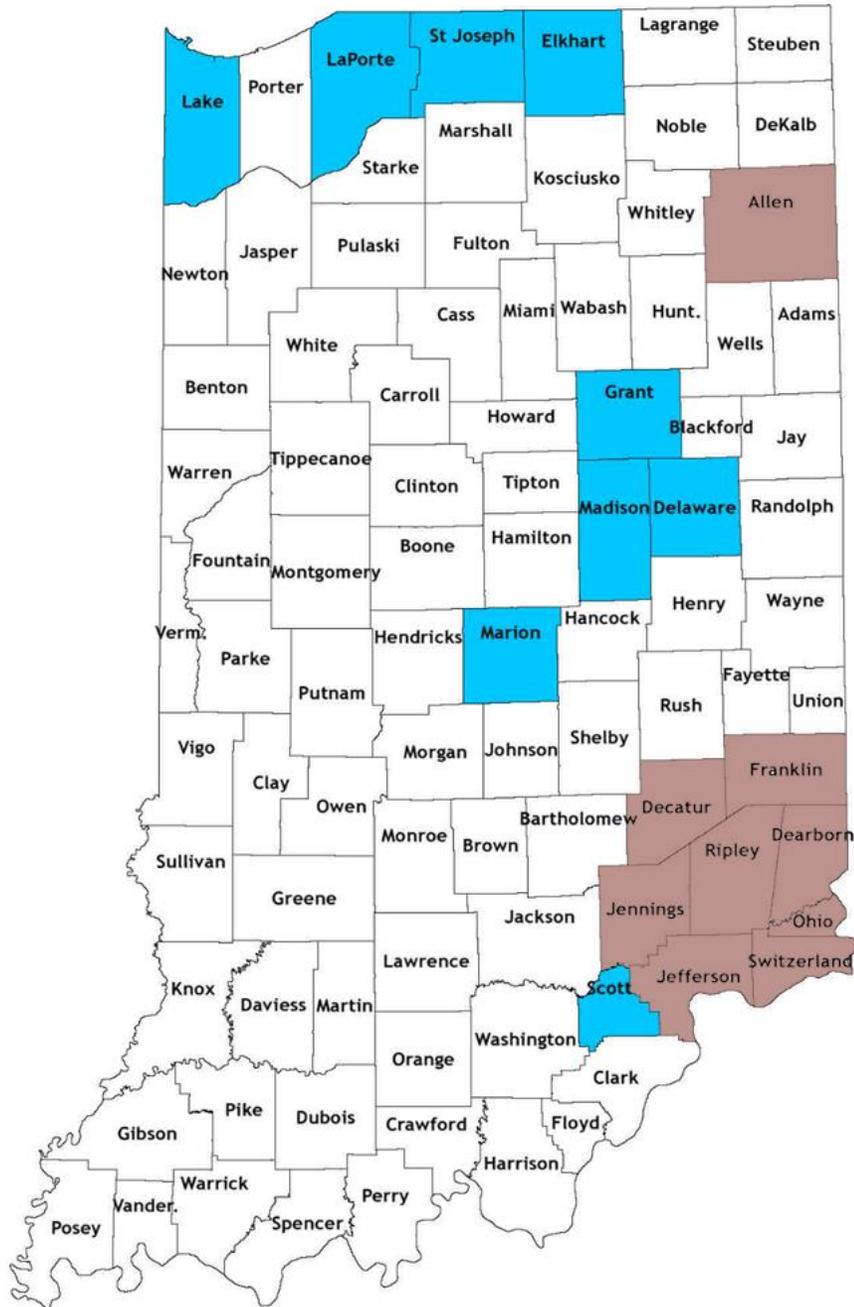


Supporting the Healthy Development of Children

*Pilot counties: Scott, Marion, Madison, Delaware, Grant, Elkhart, St. Joseph, La Porte, Lake



- Established direct referrals from IN211
- Established online referral form tied directly to our database
<https://www.in.gov/health/moms-helpline/referral/>
- ASQ's provided in WIC offices in the metro Indianapolis area, scored by the HMG care coordinator. Resources and referrals given, if needed.
- Books Balls and Blocks events through collaboration with our ECCS grant.
- Multiple partnerships/collaborations, ASHEW Grant, AUCD grant, Commission on Improving the Status of Young Children
- HMGIN is embedded in our state initiatives through our Quarterly State INHVAB/ECCS/HMG meeting



9 Counties Pilot

- Lake
- LaPorte
- St. Joseph
- Elkhart
- Grant
- Madison
- Delaware
- Marion
- Scott

Additional Rollout Counties

- Allen
- Ripley
- Dearborn
- Decatur
- Franklin
- Jennings
- Jefferson
- Ohio
- Switzerland

Indiana Critical Partnerships

CDC Learn
the Signs
Ambassador

- Trainings for early childhood librarians
- Critical Member of our State Leadership Team
- Universal Training for all State employees on the LTSAE materials.
- LTSAE materials printed with Indiana Specific resources including HMGIN

Early
Childhood
Physician
Champion

- Critical for the buy-in of other pediatricians around the state
- HMGIN featured in Two Grand Rounds at Riley's Children's Hospital
- Co-Presented at the Riley Pediatric Conference

Indiana Critical Partnerships

John Boner Center

- Place Based Community Partner for ECCS
- Partnered to open a WIC clinic with established HMG partnership.
- Monthly local meetings with community partners.
- Books Balls and Blocks

State Partnerships

- State Leaders within the Early Childhood systems at the table since 2013.
- HMGIN sits within the MCH Division within the Indiana Department of Health, including Title V, MIECHV. WIC and Children's With Special Health Care Services is housed within IDOH.
- Vision, Mission and Goals defined by these partners

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HMG IN Evaluation Findings

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Sam Crecelius, VP, Diehl Consulting

Research Questions

- **Research Question 1. To what extent is Help Me Grow being implemented as designed, while being integrated successfully within the Indiana Maternal Infant Early Childhood Home Visiting (MIECHV) system?**
 - **RQ1a:** Is Indiana making progress toward key HMG implementation benchmarks?
 - **RQ1b:** What are key stakeholders' perceptions of the development process?
 - **RQ1c:** What are the barriers and supporting factors associated with HMG Model implementation?
 - **RQ1d:** What strategies are employed to complete HMG implementation benchmarks? Strategies are defined as specific actions taken to accomplish the task.
- **Research Question 2. What are the essential, localized fidelity criteria associated with each Help Me Grow Core Component?**

Methodology: Implementation Study

**Implementation
Interviews with
HMG Program
Manager**



**Organizing
Entity,
Leadership Team
& Work Group
Surveys**

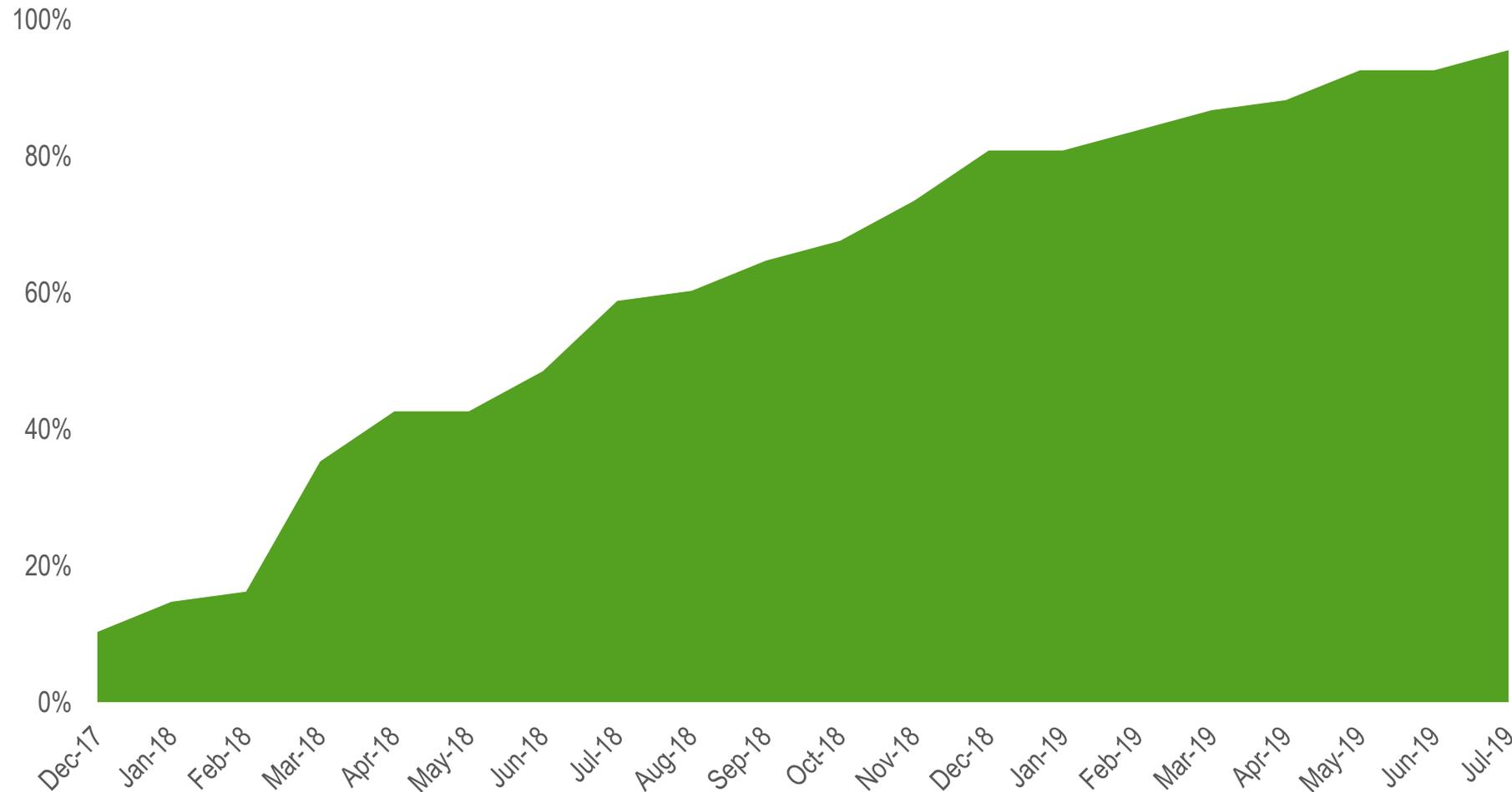


**Document
Review**



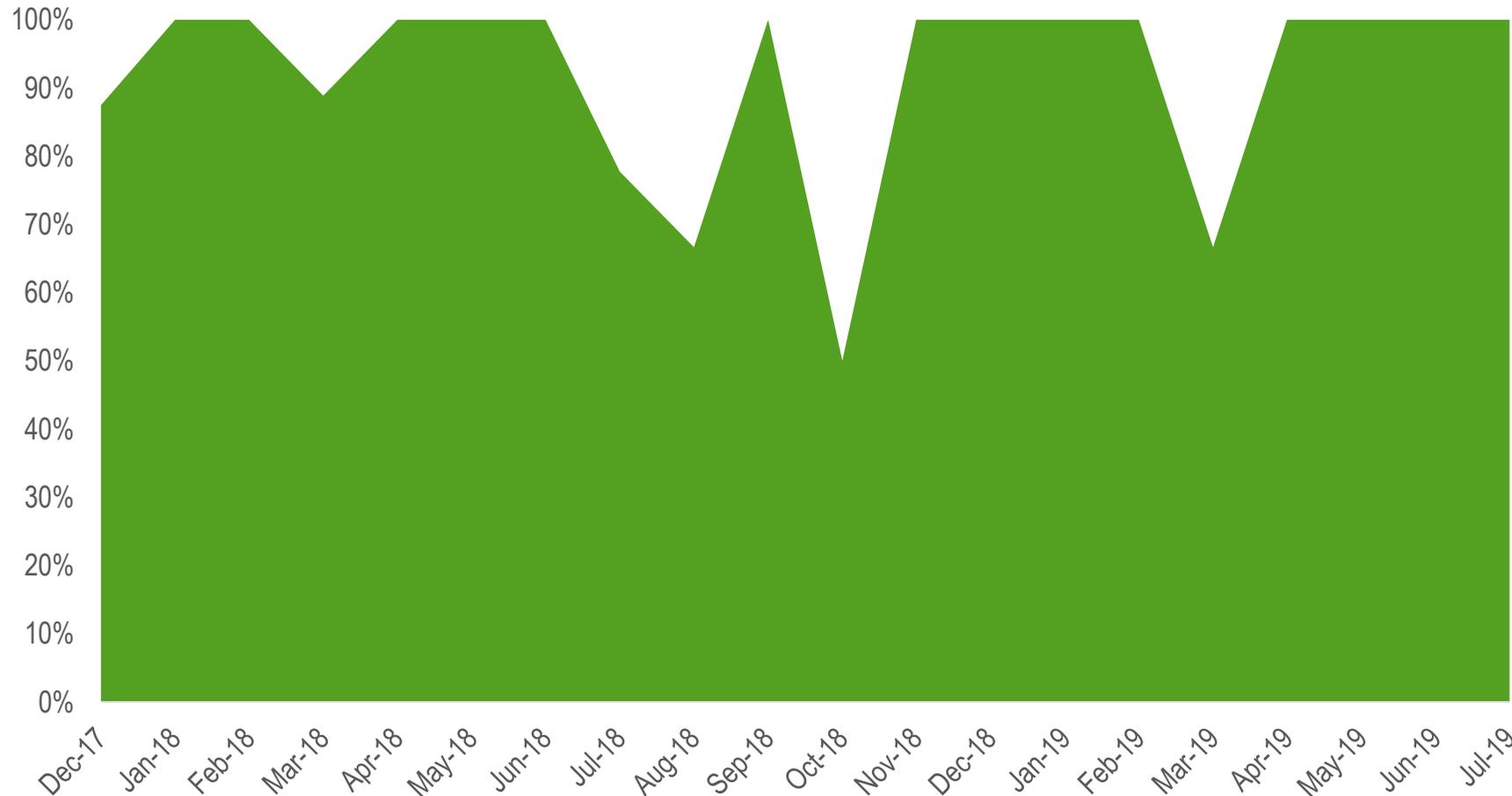
**Organizing
Entity,
Leadership Team
& Work Group
Focus Groups**

Help Me Grow Implementation



From December 2017 to July 2019, **96% of total milestones** were completed.

Help Me Grow Implementation



HMG Indiana **consistently met monthly implementation tasks**, with all benchmarks completed on time during **70%** of months.

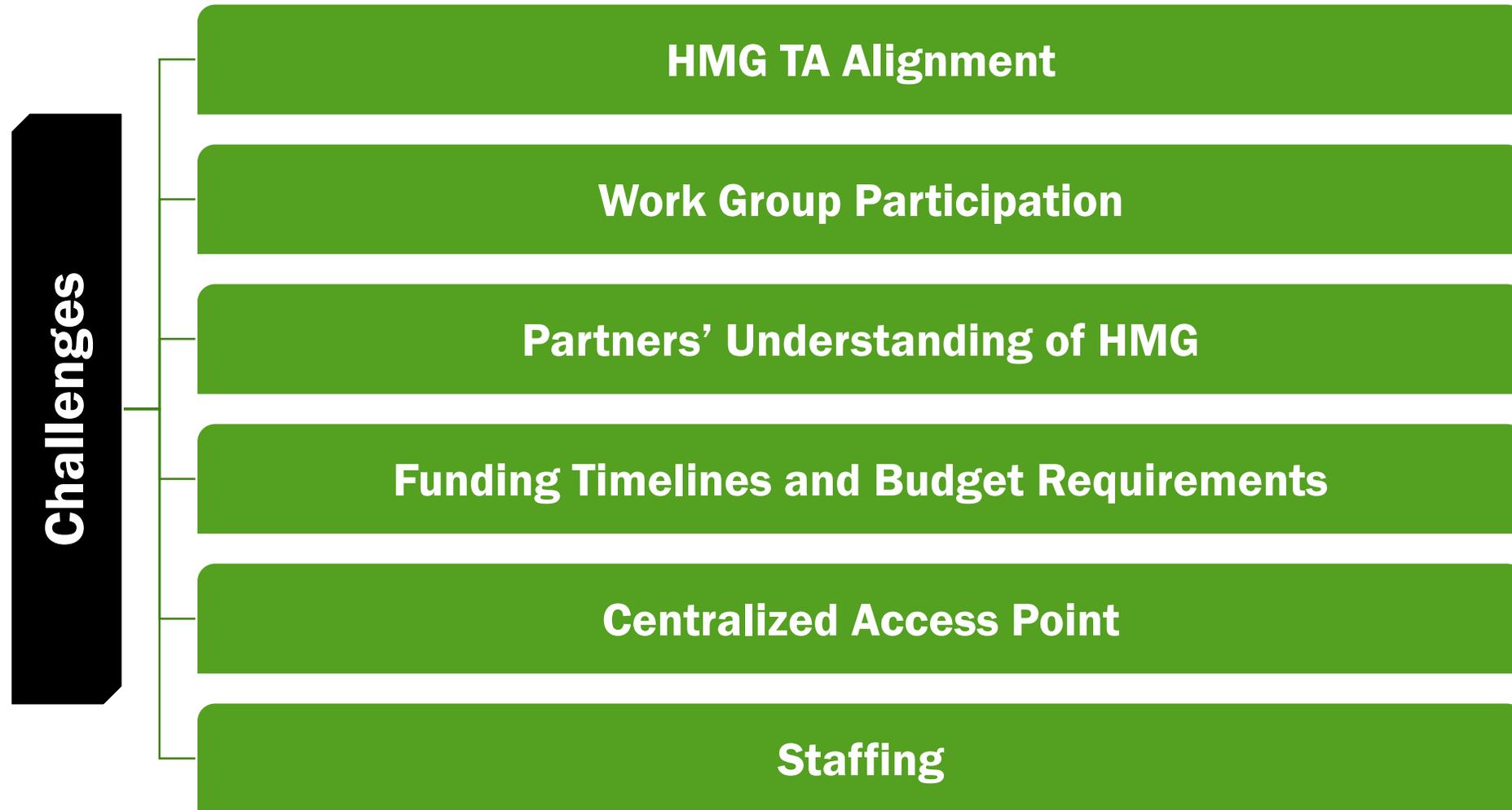
Key Implementation Strategies



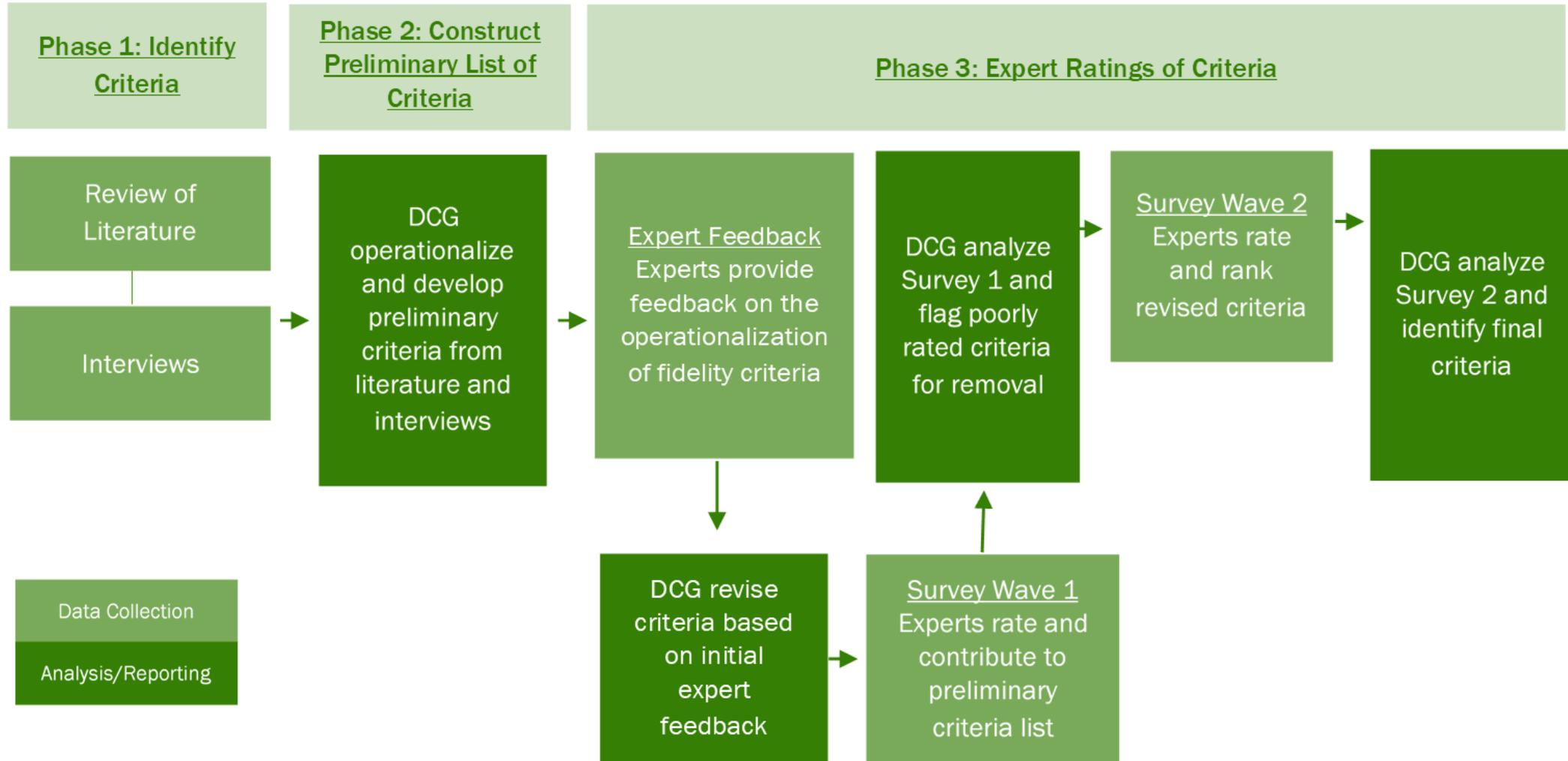
Implementation Strengths



Implementation Challenges



Methodology: Indiana Fidelity Criteria



Indiana HMG Fidelity Criteria Development

**358 Preliminary
Fidelity Criteria
Identified Through
Expert Interviews**

**140 Criteria
Retained Based on
Ratings of
Importance**

**22 Final Criteria
Identified**

Fidelity Criteria

▶ Data Collection and Analysis

- ▶ Call center staff have access to the HMG database.
- ▶ The HMG database accurately tracks referral status for families.

▶ Centralized Access Point

- ▶ All care coordinators are comfortable/competent using the database.
- ▶ Care coordinator onboard training includes an overview of HMG (including all core components).
- ▶ Care coordinators are skilled communicators.

Fidelity Criteria

▶ Family and Community Outreach

- ▶ HMG leverages existing community partner and family-friendly forums/fairs to promote awareness (e.g., healthy development, developmental milestones, developmental screening, regional resources, HMG website).
- ▶ HMG communicates with child health providers, parents, school district superintendents and administrators, early educators, and other services providers about HMG.
- ▶ All promotional materials adhere to best practices for communicating with target audiences.
- ▶ Family and community outreach activities are offered in the languages spoken by target populations.
- ▶ Family and community outreach builds on gaps in existing outreach.
- ▶ Family and community outreach leverages existing outreach.
- ▶ Families are represented on HMG Work Groups.
- ▶ Family and community outreach solicits champions in the target populations (e.g., physicians, providers, families).

Fidelity Criteria

▶ Child Health Provider Outreach

- ▶ Child health provider outreach activities encourage input and feedback from physicians and the health community.
- ▶ Child health provider outreach solicits participation from non-physician staff (e.g., front desk, medical assistants, billing).
- ▶ Physician champions are identified for each county served by HMG.
- ▶ Child health provider outreach activities communicate the value of HMG for physicians.
- ▶ Child health provider outreach solicits participation from leaders in the medical community.
- ▶ Child health providers and practices receive follow-up related to referrals provided to the CAP (if consent provided).
- ▶ HMG closes the feedback loop with physicians by sharing information about the outcome of a particular child/family at least 75% of the time (if consented by family).
- ▶ HMG provides outreach materials to physicians to promote developmental screening.
- ▶ Medical community representatives are included in the planning for all child health provider outreach activities.
- ▶ Child health provider outreach activities are scheduled at times which are convenient for physicians (e.g., 8:00am or 12:00pm).
- ▶ Child health provider outreach solicits participation from state and local American Academy of Pediatrics (AAP) leadership.

QUESTIONS

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