A Continuum of Engagement Adapted from Strive

Transactional -

Community Investment

One-way communication Collaborative -> Community

Examples:

- Public Report Card release
- Information/Training
- Awareness Campaigns
- Social Media

Sample Metrics:

- # of Audiences reached
- # of reports written/distributed
- # of media mediums



Transitional -

Community Involvement

Two-way communication, Collaborative -> Community

Examples:

- Community Advisory
 Committees
- Community Dialogues
- Calls to Action

Sample Metrics:

- Active Participation, turnover and retention
- # of activities that involve community members
- Increased accountability by decision-makers to affected groups

Transformational – Community Integration

Two-way equal communication Collaborative <-> Community

Examples:

- Issue-specific workgroups
- Joint decision-making
- Co-ownership of outcomes

Sample Metrics:

- Depth of Engagement
- Ownership of work
- Willingness of members to take action
- Transcending organizational interest for long-term collective work

