



Help Me Grow[®] National Center

2021 HMG Sustainability Assessment - Implementation Affiliates

Introduction

As a HMG affiliate who has achieved full implementation of the HMG model, you are receiving a modified version of the annual Fidelity Assessment (FA). As you know, the FA is intentionally a comprehensive assessment of the critical activities that make up the core components of the HMG model. We recognize that as a leader in implementation, your HMG system strategies, while maintaining fidelity to the model, have reached a level of sophistication that is not always adequately represented by strictly measuring model adherence. This assessment will begin with a brief checklist to verify that the 16 key activities are still being met in your system, but will then focus on learning more about your approaches and strategies to achieve sustainability and continual system enhancement. To complete this assessment, please provide a thorough response to each question to ensure that we have a clear understanding of your approach and successes.



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* 1. Name:

Note: Questions 2-13 will be used to update the National Help Me Grow website. Please provide the most accurate and up to date contact information for your system and county (if applicable).

* 2. State:

3. County/district/catchment area (if applicable):

4. Affiliate since (year):

* 5. Name of State Lead (if applicable):

* 6. Who would you like to be listed on the as the affiliate point of contact on the National Center website?

* 7. What is this person's email address?

* 8. What is this person's phone number?

* 9. What is your HMG address?

10. Please provide a website address for your HMG (if applicable)

* 11. Please name the current entity or entities that organizes and provides backbone support for HMG in your state

12. Please provide the name of the entity that houses the Centralized Access Point (if applicable)

13. What is the call in number for your Centralized Access Point?

14. Data submitted through this assessment should reflect 12 months. We ask that you provide data for the most recent 12 month period for which data are available, recognizing that affiliates may have varying preferences with respect to collecting and reporting data by calendar year, fiscal year, etc. Data reported should be consecutive to the data submitted in the 2019 assessment.

Please indicate which 12 months are reflected in the data you are submitting for this assessment. (ie. 9/01/2020-8/31/2021)

15. Please briefly describe if there are continued impacts to your HMG affiliate system due to COVID. *This can include but is not limited to: workforce/staffing, ability to implement specific Key Activities, or funding changes.*



* 16. Below are the 16 key activities across the HMG core components. Please select each activity that your HMG system has continued implementing over the past 12 months.

- Child Development Specialization (CAP)
- Linkage to Service & Follow-up (CAP)
- Researching Resources for Families (CAP)
- Real Time Directory Maintenance (CAP)
- Utilize Community Partners (Family & Community Outreach)
- Networking (Family & Community Outreach)
- Community Events & Trainings (Family & Community Outreach)
- Marketing (Family & Community Outreach)
- Physician Champion (Child Health Care Provider Outreach)
- Screening and Surveillance (Child Health Care Provider Outreach)
- Physician Training (Child Health Care Provider Outreach)
- Feedback Loop (Child Health Care Provider Outreach)
- Reporting (Data Collection & Analysis)
- Sharing Data Across Partners (Data Collection & Analysis)
- Continuous System Improvement (Data Collection & Analysis)
- Community Change through Data (Data Collection & Analysis)

* 17. Please input the appropriate 2021 Impact Indicator data into each box below. Each response is required to be numeric.

Total number of unique interactions over the past 12 months (sum of next three responses)

i. Number of information-only interactions (no referral)

ii. Number of interactions where referral was provided (and family agreed to follow-up)

iii. Number of interactions where referral was provided (and family declined follow-up)

Proportion of families reporting that their needs were met over the past 12 months. (percentage)

Total number of individuals (non-families) representing community agencies reached through a HMG-coordinated or HMG-led event over the past 12 months.

Total number of non-medical professionals trained on developmental screening and/or referral and linkage through HMG over the past 12 months.

Total number of individuals (parents, caregivers, other family members) reached through events led or coordinated by HMG to promote awareness of child development and/or HMG over the past 12 months.

Total number of trainings provided by HMG to medical staff (physicians, nurse practitioners, medical social workers, etc.) on the topic of developmental surveillance and screening over the past 12 months.

Total number of trainings provided by HMG to medical staff (physicians, nurse practitioners, medical social workers, etc.) on the topic of referral and linkage through HMG over the past 12 months.

* 18. Which of the following best describes how financial information is captured during a call to your HMG Centralized Access Point:

- Financial information is collected during every unique interaction
- Financial information is only collected when exploration of eligibility for a specific service(s) is warranted. I.e. for WIC, SNAP, Head Start, Medicaid, etc.
- Financial information is never collected
- Other (please specify)

19. NEW Metric: (Optional for 2021 and will Required 2022)

Total number of unique interactions repeat answer from Q16 Box 1

Of your unique interactions, how many were families with children prenatal through age 3 (36 months)?

Of those families with children prenatal up to age 3 (36 months), how many had an income level eligibility to receive any of the following supports or services: WIC, SNAP/TANF, CHIP, Head Start, Medicaid or Title V Maternal and Child Health

Of your unique interactions, how many were families with children 4-10 years of age? (37 months-120 months)

Of those families with children 4-10 years of age, how many had an income level eligibility to receive any of the following supports or services: WIC, SNAP/TANF, CHIP, Head Start, or Title V Maternal and Child Health

20. Please indicate if you believe there will be any barriers in collecting the New Metric above moving forward. Please be specific.

* 21. Number of children with a developmental screening conducted by HMG through the Centralized Access Point or at a HMG led event

* 22. Number of children referred to HMG after a developmental screening was conducted by another agency, organization or provider

* 23. Number of children whose developmental screening was conducted through an online screening tool or web-based app platform

* 24. If linkage is defined as, the proportion of families connected to at least 1 service through Help Me Grow, please provide your average linkage rate for families served within the centralized access point:

25. If you define linkage another way, please describe how you do so and report your average linkage rate here:

26. If you would like to include any updates to your previous FA regarding the 16 key activities (care coordination protocol, frequency of community networking meetings, etc.), please provide them below.

* 27. Please describe any system enhancements or novel approaches/partnerships that you have tested or implemented in the past 12 months within each core component

Centralized Access Point

Family & Community Outreach

Child Healthcare Provider Outreach

Data Collection & Analysis

* 28. Please describe any breakthroughs related to evaluation or impact assessment that you have experienced over past 12 months.

* 29. Please describe efforts over the past 12 months to advocate for HMG as an agent for system and/or policy change. Examples may include Medicaid reform, government funding allocations, etc. Please include the content and data around HMG that was utilized.

* 30. As a long standing affiliate who has maintained full implementation of the HMG model, please describe some of the attributes that have been key to your sustainability. Examples may include integration of key agencies, consistent leadership, etc.

* 31. How are targets for HMG reach and impact determined for your system? How are these targets utilized to support sustainability?

* 32. With which of the following sectors is HMG engaged? Here, 'engaged' refers to sectors with which HMG directly partners through at least one of the following: outreach or communications to promote general awareness of HMG, information and referral services to clients/patients/cases of that sector, training and education, funding, specific resources (staff, equipment, etc.), data, or policy/advocacy efforts.

- Early Learning Setting: home-based
- Early Learning Setting: center-based
- Home visting
- Family/child advocates
- Child Welfare
- Health and human service agencies
- Medical and/or health providers
- Schools systems
- Social workers
- Parent educators
- Intimate partner violence prevention groups
- Special Supplemental Nutrition (WIC) programs
- Pediatric-based interventions (e.g. HealthySteps, CenteringParenting)
- Faith-based initiatives
- Child and family legal services (e.g. Medical-Legal Partnership)
- Reach Out and Read

33. Are there any details about your HMG system that this assessment did not capture? If so, please share that information below.



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Local Use Reports

A SMART aim consists of a goal that is Specific, Measurable, Achievable, Realistic, and Time-Bound, and is a useful tool to guide planning and implementation efforts. Each HMG system should identify one SMART Aim that outlines one goal to be accomplished within the next 11 months to support progress in HMG implementation or expansion. HMG affiliates will be asked to report the outcome of this SMART Aim in the 2021 Fidelity Assessment.

Example:

Specific: Care coordinators will increase the follow-up contact rate to all callers (caregivers, providers, physicians, etc.) from 60% to 75% of the time.

Measurable: We will measure our follow-up rate bi-weekly by tracking the number of callers, the number times a follow-up contact was made, and calculating the rate.

Attainable: We will implement improvement strategies each month, expecting a steady increase in follow-up rates over time.

Relevance: Follow-up with callers is a key activity of the HMG model and will help us ensure that families are successfully connected to appropriate community-based services.

Time-Bound: We will be making successful follow-up connections at least 75% of the time by August 31, 2021.

* 34. SMART Aim:

Specific:

Measurable:

Attainable:

Relevant:

Time-Bound:

In addition to a SMART Aim, HMG affiliates are also asked to provide a brief example of how data was used at the local level to support workflow or process changes.

For example, a HMG affiliate may regularly measure variation in linkage rates across programs and services to which families are referred. By doing so, a HMG affiliate can act by reaching out to a community partner to discuss contributing factors to a significant decrease in successful linkage rates.

* 35. Please provide information regarding the results of your 2019 SMART Aim. Details around the data collected, changes that were made to meet the aim, and successes and challenges that were experienced should be included.



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Advancing Equity

* 36. Has your state backbone/ organizing entity set specific goals for racial equity?

Yes

No

* 37. Does your HMG affiliate system (local implementation) have specific goals for racial equity?

Yes

No

38. Please add your HMG affiliate's goals to achieve racial equity below:

Copy and Paste or link if applicable

* 39. Has your HMG set specific goals for other dimensions of social equity. If yes, please check which dimensions of social equity you have set goals for here.

Undocumented status / National Origin

Gender Identity or Expression

Sexual orientation

Mental and Physical Abilities

Age

Religion

Income

Other (please specify)



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Question 38 was the final question of this Implementation Assessment. By clicking next, you will save your responses and complete the survey. Thank you for taking the time to participate in the Help Me Grow Annual Fidelity Assessment.