

## WHAT HAS BEEN ADJUSTED FROM THE 2016 GUIDANCE DOCUMENT?

### UNIQUE INTERACTIONS ADJUSTED TO SERVED

In preparation for the Help Me Grow (HMG) Mini Assessment, the HMG National Center has taken a close look at the existing Impact Indicator of Total Unique Interactions. This metric has been adjusted to now capture both **Served (S) and Total CAP Activities (TCA)** in order to more fully articulate the number of families that HMG supports and the breadth of activities that are conducted in service of a family's stated goals and needs contributing towards developmental promotion, early identification, referral and linkage inclusive of basic needs and family supports. The original Impact Indicator, Total Unique Interactions, has been discontinued.

### REFERRAL SUB-CATEGORIES REMOVED

Originally the HMG National Center collected sub data points under Total Unique Interactions: (1) Referral and family agreed to follow-up & (2) Referral and family declined follow-up. Moving forward, affiliates will no longer be asked to report those sub data points related to unique interactions, but instead will just report Families Served that Resulted in a Referral (R).

- Affiliates will report the number of families served by the HMG Centralized Access Point (CAP) that resulted in a referral, regardless of whether a family agreed to follow-up or not. Referrals that did not receive a follow-up are still reflected in the revised metric, Families Served that Resulted in a Referral (R).
- Families that did receive follow-up are captured in the metric, Families Served that Received Follow-Up (RF).
- Families served by the HMG CAP that received education and/or information only - meaning no referral was made by HMG - are reflected in the metric, Families Served that Resulted in Education or Information Only (EO).

### LINKAGE FURTHER CLARIFIED

According to the 2016 Common and Impact Indicator Guidelines for Data Collection and Reporting (Guidelines), Linkage was previously categorized as a Common Indicator and was not required for reporting during the HMG Fidelity Assessment. As the HMG Model advanced, it is now essential to capture this metric to both address fidelity and inform local/national narratives regarding the value and impact of HMG. As a result, Linkage is now categorized as an Impact Indicator and required for reporting.

Elements of the term "pending service" included in the 2016 Guidelines have been incorporated into the new definition of Successful Connection (SC). A connection should be considered "successful" if the child or family is registered for, has an appointment for, or is receiving at **least one** service referred to by HMG. If a family received multiple referrals, only one must be successfully connected according to this definition in order to report that the family received Successful Connection (SC).