

WIC Collaboration



Agenda

- Overview
- Strategy Components
- Planning Process
- Pilot Model
 - Trainings
- Evaluation
- Questions?





Alameda County

- Alameda County
 - Population=1.5 million (2010)
 - Urban, diverse
- HMG since 2011
- Women, Infants, and Children

(WIC)

- 3 county offices,6 smaller sites
- 13,000 visits/month







Project Overview

- Utilizing developmental checklists in a local WIC office to support early ID
- Modeled on a project from U of M, St. Louis.
 - Checklists encourage use of, and referral to, HMG





WIC/HMG

- WIC asked for ways to support school readiness
 - Not interested in screening
- Learn the Signs. Act Early. Pilot Project in STL*
- Project closely aligned with WIC mission and objectives
- Desire to increase HMG outreach and build partnership with WIC





^{*}https://www.aucd.org/meetings/168/11768/Creative%20Partnerships%20with%20the%20%20LSTAE%20Campaign.pdf

Learn the Signs. Act Early. (LTSAE)

- CDC designed campaign
- LTSAE Mission:

"Improve early identification of developmental delays and disabilities, including autism, by promoting developmental monitoring and screening so children and their families can get the services and support they need"

Program components:

- Health education campaign
- Act early initiative
- Research and evaluation

www.cdc.gov/actearly







LTSAE Campaign Materials

Your Child at 2 Years

How your child plays, learns, speaks, and acts offers important clues about your child's development. Developmental milestones are things most children can do by a certain age.

Check the milestones your child has reached by his or her 2nd birthday. Take this with you and talk with your child's doctor at every visit about the milestones your child has reached and what to expect next.

What Most Children Do at this Age:

Social/Emotional

- Copies others, especially adults and older children
- Gets excited when with other children Shows more and more independence
- Shows defiant behavior
- (doing what he has been told not to) Plays mainly beside other children, but is beginning to include other children, such as in chase games

Language/Communication

- Points to things or pictures when they are named Knows names of familiar people and body parts
- Says sentences with 2 to 4 words
- Follows simple instructions
- Repeats words overheard in conversation
- Points to things in a book

Cognitive (learning, thinking, problem-solving)

- Finds things even when hidden under two or three covers
- Begins to sort shapes and colors Completes sentences and rhymes in familiar books
- Plays simple make-believe games Builds towers of 4 or more blocks
- Might use one hand more than the other
- Follows two-step instructions such as "Pick up your shoes
- and put them in the closet." Names items in a picture book such as a cat, bird, or dog

Movement/Physical Development

- Stands on tiptoe
- Kicks a ball
- Begins to run

1-800-CDC-INFO

www.cdc.gov/actearly Learn the Signs. Act Early.

- Climbs onto and down from furniture without help Walks up and down stairs holding on
- Throws ball overhand
- Makes or copies straight lines and circles

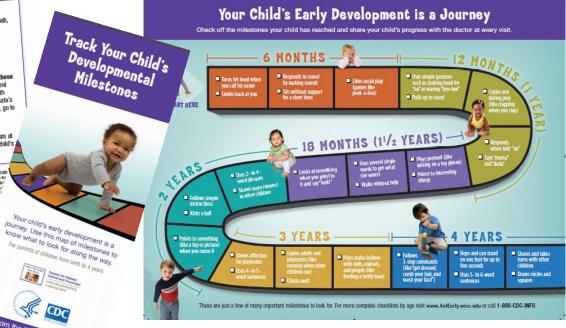
- Doesn't use 2-word phrases (for example, "drink milk") Doesn't know what to do with common things, like a brush,
- phone, fork, spoon
- Doesn't copy actions and words Doesn't follow simple instructions
- Doesn't walk steadily
- Loses skills she once had

Tell your child's doctor or nurse if you notice any of these signs of possible developmental delay for this age, and talk with someone in your community who is familiar with services for young children in your area, such as your state's public early intervention program. For more information, go to www.cdc.gov/concerned or call 1-800-CDC-INFO.

The American Academy of Pediatrics recommends that children be screened for general development and autism at the 24-month visit. Ask your child's doctor about your child's developmental screening.

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www.cdc.gov/ActEarly

University of Missouri (UM)Project

- CDC grant funded to develop effective implementation strategies for LTSAE materials
- Project encouraged parental awareness of developmental milestones as a first step in early identification of autism and other developmental concerns
- Two-year pilot program, 2010-2012
- WIC Partnership

Farmer, J.E., Falk, L.W. (2012). Learn the Signs. Act Early. Partnering with WIC for the Healthy Development of Young Children [PowerPointslides].



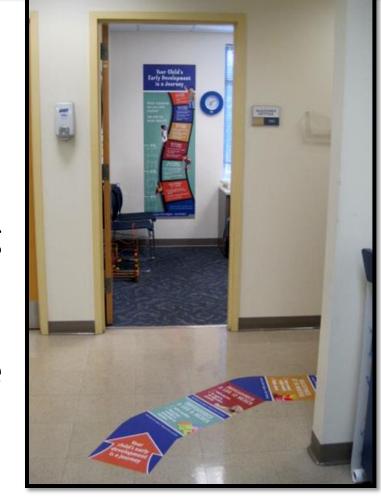




UM Project Description

- Build partnership and support for WIC staff
- Developed based on WIC staff input
- Designed environmental graphics using LTSAE messaging
- Families complete checklists at WIC
- Referred to their doctor if there is a concern

^{*}https://www.aucd.org/meetings/168/11768/Creative%20Part nerships%20with%20the%20%20LSTAE%20Campaign.pdf







PLANNING

- Follow STL Model
 - Checklists, floor blocks, wall blocks
- WIC Staff engagement
 - Multiple meetings with all WIC staff
 - Checklist modifications











PROJECT MATERIALS

Your Baby at 2 Months

CHILD'S NAME

How your child plays, learns, speaks, and acts offers important clues about your child's development. Developmental milestones are things most children can do by a certain age.

Check the milestones your child has reached by the end of 2 months. Take this with you and talk with your child's doctor at every visit about the milestones your child has reached and what to expect next. If you have questions, call Help Me Grow at 888-510-1211 to speak to trained staff who can provide information and

What Most Babies Do at this Age:

(Check the things your child does now)

Social/Emotional

- Begins to smile at people
- Can briefly calm himself
- (may bring hands to mouth and suck on hand)
- Tries to look at parent

Language/Communication

- Coos, makes gurgling sounds Turns head toward sounds
- Cognitive (learning, thinking, problem-solving)
 - Pays attention to faces
 - Begins to follow things with eyes and recognize people
 - Begins to act bored (cries, fussy) if activity doesn't change

Movement/Physical Development

- Can hold head up and begins to push up when lying
- Makes smoother movements with arms and legs

Act Early If Your Child:

- (Check the things that are true for your child)
- Doesn't respond to loud sounds
- Doesn't watch things as they move
- Doesn't smile at people
- Doesn't bring hands to mouth
- Can't hold head up when pushing up when on tummy

Tell your child's doctor or nurse if you notice any of these signs.

You can also call Help Me Grow at 888-510-1211. Trained staff will listen to your concerns and help you get connected to resources for your child's development. You can also find local resources at www.alamedakids.org.

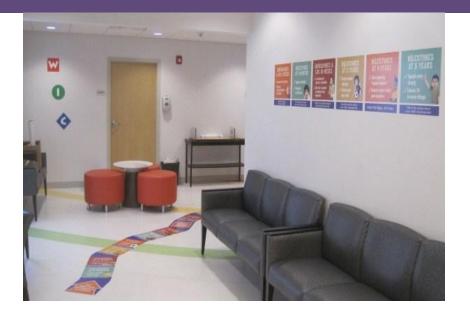
Learn the Signs. Act Early.



888-510-1211 www.AlamedaKlds.org













First Step: Introducing the Project

- WIC Outreach
- Present on benefits of HMG, referral pathways, and WIC checklist project
- With interest, complete "Readiness Assessment" and discuss logistics
- ALL staff included in logistic planning because ALL WIC staff are involved in project success







Readiness Assessment

Designed to:

- Gauge site size and demographics
- Have site set goals for parents and goals for staff
- Understand current screening efforts
- Ask logistical questions

Phone Number			Fax Number	
SITE DETAILS				
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% Black/Africar	· · · · · · · · · · · · · · · · · · ·		pecify)	
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Nutrition Aides/A	ssistants #		Nutritionists #	
Receptionists/Fro	ont Office Staff #		Other, please specify	
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HELP ME GROW WIC PROGRAM READINESS ASSESSMENT/SITE PROFILE DATE:

WIC Site Name











HMG ALAMEDA COUNTY WIC DEVELOPMENTAL CHECKLIST PROJECT

Goals

- Increase caregiver awareness of developmental milestones, acting on concerns, and HMG
- Enhance WIC staff's commitment to early ID
- Increase the number of referrals to HMG











Final Pilot Model

- Two staff trainings
- All checklist intervals
- Passed out to parents at front desk
- Discussed with WIC staff during scheduled visit
- WIC staff refer to HMG if indicated on checklist or if parent has a concern/question
- Evaluation after six months





Cost

- HMG Staff time
 - Trainings
 - Technical Assistance
 - Reporting
 - Evaluation
- Environmental Graphics
 - \$250 for wall & floor graphics in English and Spanish
- Checklist copies
 - Cost of printing (starter kit)





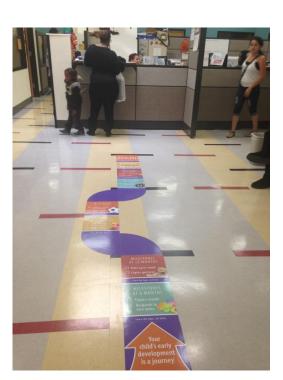
STAFF TRAINING

Developed 2 Staff Trainings:

- Child Development 101
- Using the Checklists











- ✓ Copies sounds
- ✓ Responds to own name

Learn the Signs. Act Early.



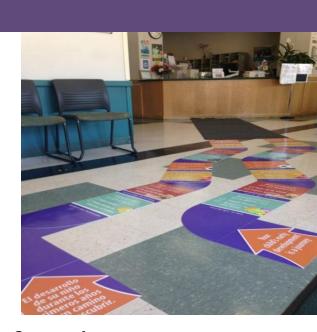
Child Development 101

- Requested by WIC staff
- Basic child development training
- 1.5 hours long
- Videos, interactive
- Not training to be an "expert"
- Great way to stress the importance of early identification and the role WIC staff can play in normalizing the discussion

Recommend doing this first







MYTHS & FACTS

- 1. A toddler's brain is less active than an adult's brain.
- 2. All toddlers have tantrums at least once per day.
- 3. Babies in the womb can smell what you smell.
- 4. Consistency is the key to effective discipline.
- 5. Learning more than one language improves cognitive development.
- 6. Listening to classical music increases brain development in infants





Implementation Training

- 1.5 hours long
- Reinforces the benefits of early ID
- Explains the checklist
- Walk through of logistics
- Discuss referrals and documentation
- Role play with talking points





Learn the Signs. Act Early. Talking Points

WIC STAFF'S ROLE:

Help parent complete age-appropriate checklist for each child being certified/recertified that day; if child is between checklist ages, use the
younger checklist. Discuss checklist, results, and questions with parent and either refer to Help Me Grow immediately or encourage parent to
contact Help Me Grow or their doctor. Add a comment in INEP.

KEY WORDS:

Developmental Milestones

Call Help Me Grow

Learn the Signs. Act Early.

TALKING POINTS:

- "This is a new checklist we are using to help track children's development. Thinking about how ____ plays, speaks, and acts is just as important as measuring his/her height and weight."
- "So let's see how _____ is doing on the checklist of Developmental Milestones and see how they are progressing for their age."

Review checklist. Check for any Caregiver concerns. Go through blue and purple checklist, prompting parents to have a discussion around these milestones and their child's needs.

If ALL the purple boxes are marked & NO blue boxes are marked: This indicates no concerns.

- "It looks like ____ is on track for meeting these developmental milestones."
- "Please keep this checklist so you can show it to ____'s doctor at his/her next regular doctor's visit."
- "Be sure to talk him/her about how _____is developing."
- "Here is a brochure on developmental milestones so you know what to watch for at every age."
- "If you want mor e information about ways to support your child or if you have any concerns be sure to call Help Me Grow"

Return checklist to parent.

Add to INEP: "Developmental checklist completed; no concerns.

If three or more purple boxes are NOT marked: This indicates a possible concern.

- "It looks like ____ is pretty well on track for meeting these developmental milestones."
- "If you are interested, we can refer you to Help Me Grow today and they can contact you about how to help your child reach these milestones."
- "Please keep this checklist so you can talk to your doctor about these boxes that are not marked"
- "Here is a brochure on developmental milestones so you know what to watch for at every age."
- "If you want mor e information about ways to support your child or if you have any concerns be sure to call Help Me Grow."

Return checklist to parent.

Add to INEP: "Developmental checklist completed; Some developmental concerns; referred to Help Me Grow.

If ANY blue boxes are marked: This indicates immediate concern.

- "The blue boxes are things we want to understand better."
- "It would be a good idea to call Help Me Grow about this checklist. They can really help support your child's development.
- "We can refer you to Help Me Grow today and they will contact you about this checklist."
- "Please keep this checklist and share it with your doctor."
- "I want to know how Help Me Grow supported you the next time you come in."
- "Here is a brochure on developmental milestones so you know what to watch for at every age."

Return checklist to parent.

Add to INEP: "Developmental checklist completed; Developmental concerns. Referred to Help Me Grow and/or Doctor."

Role Play

WIC Staff Role

- Introduce or describe the checklist
- Check for caregiver concerns
- Review the filled out checklist
- Share information the with the caregiver
- Decide on actions

Caregiver Roles (in envelopes with checklists)









Evaluation

Evaluated Pilot site (Eastmont) six months after implementation

- Used STL surveys as a guide
- Two surveys designed Parent Survey:
 - Usefulness of checklist
 - Knowledge of child development
 - Knowledge of HMG

Staff Survey:

- Usefulness of checklist
- Biggest barriers
- View of their role in early identification





Methodology: Caregiver Survey

Caregiver Survey-

- 15 Questions, five minutes to complete, answers "yes," "no," "not sure," and three open-ended
- English and Spanish
- Two demographic questions (parent age & # of kids)
- Staff/volunteer ask parents in the waiting room if they have completed a checklist before
- Parents who have then complete the evaluation
- Parents receive a book and HMG information after completion





Methodology: Staff Survey

Staff Survey-

- 2 surveys developed: Front desk staff and all other staff (Nutritionist, Nutrition Assistants/ Aides)
- 21 Questions, 10 minutes to complete, 19 fivepoint Likert scale questions, specify WIC role, two open-ended
- Surveyed during regular staff meeting





Referral Results: Participants

- 90 parents surveyed (60 English, 30 Spanish)
- Increase in HMG referrals by 236%!

Year	Number of Referrals to HMG Phone Line from WIC		
2012	0		
2013	2		
2014	83		
2015	229 + 25 Parent Calls!		

- 62% indicated they learned something new from the checklist
- 28% indicated they were doing something different because of what they learned





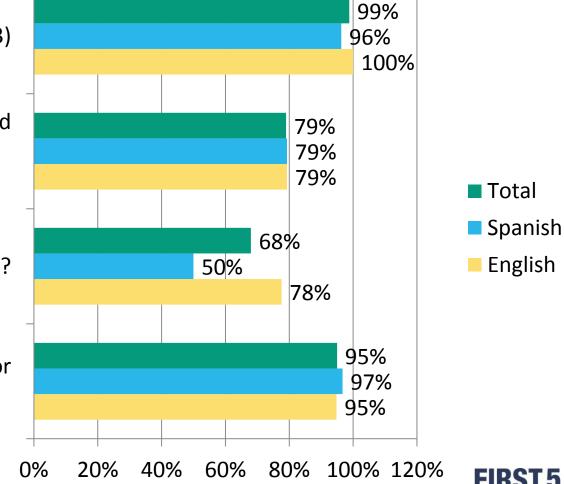
Did the pilot work for Caregivers?

Is the Checklist helpful to you? (n=83)

After you completed the checklist, did a WIC staff person talk about it with you? (n=87)

Have you heard of the term "Developmental Milestones" before? (n=88)

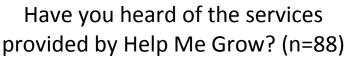
Have you talked to your child's doctor about their development? (n=88)







Participant Knowledge of HMG

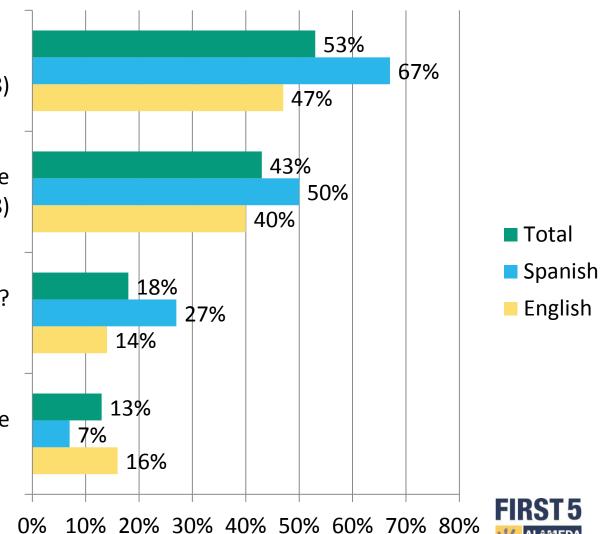


Have you been referred to Help Me Grow by a WIC staff person? (n=88)

Have you called HMG on your own? (n=87)

Have you visited the website alamedakids.org? (n=86)





Results-WIC Staff

- 11 staff surveyed
- 80% felt the checklist assisted them in supporting families
- 100% felt comfortable talking to parents when the checklist reflected a concern
- 100% agreed it is important to identify developmental concerns early
- Felt checklist was most helpful piece of the project
- 62% said the checklist added 2-5 minutes to their appointment





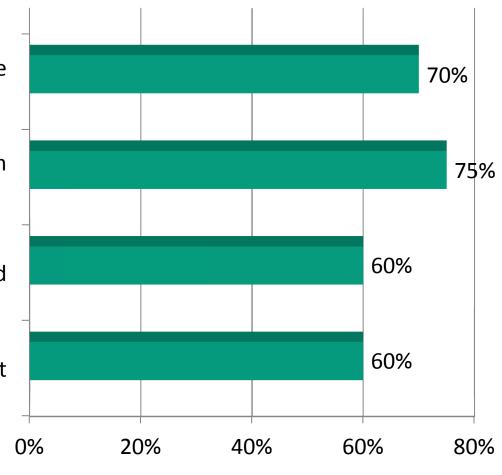
Staff Perceptions Regarding Families' Response to the Project (n=8)

Families are interested in learning more about their child's development

Families indicate the checklists help them learn about their child's development

Checklists are easy to understand

Families willing to complete the checklist









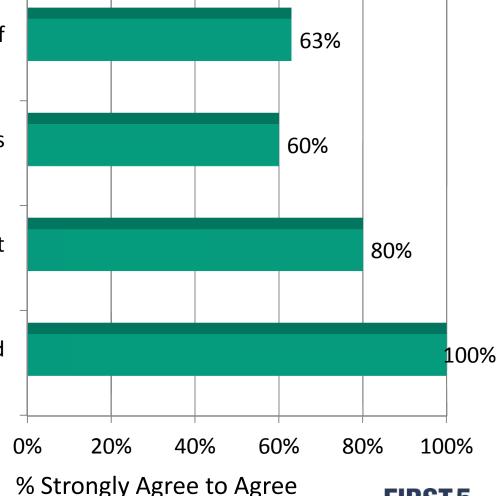
How the Project is working for WIC staff (n=10)

Checklists fit easily into the routine or flow of a WIC appt (n=8)

I get adequate support to implement this project

Checklists enhance my ability to support families

I believe it is important to identify child development concerns early





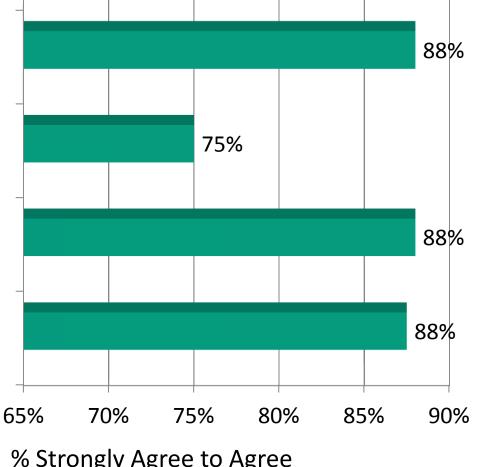
How the Project is working for WIC Staff (n=8)

I feel comfortable talking to families about the results of the checklist

Conversations with families about milestones are as easy as conversations about height...

Families are interested in referrals to HMG

It is easy to know when to refer a family to **HMG**

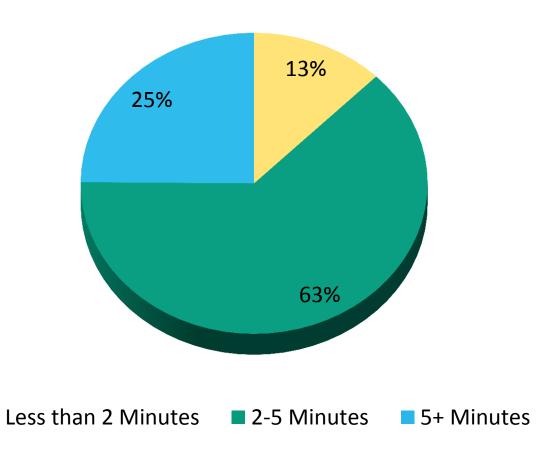


% Strongly Agree to Agree





How much extra time does it take? (n=8)







NEXT STEPS...

- Expansion
- Evaluations at other WIC sites
- Chinese translation
- Ongoing TA support







Small Group Discussion

- How do you think you could use the checklist?
- Would it be useful with other programs?
- Where would you begin with outreach?
- What are some challenges?
- Who would be a good partner?











QUESTIONS?

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