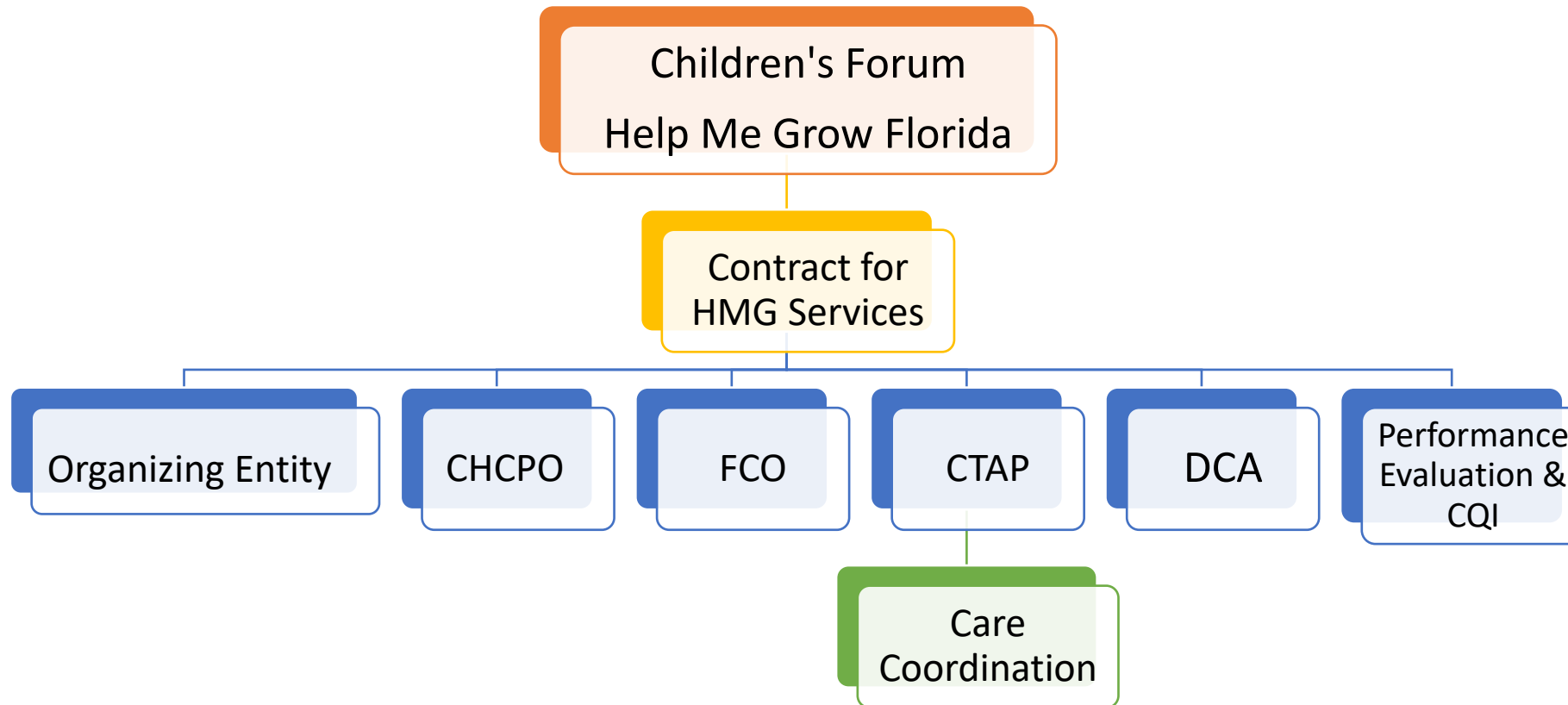


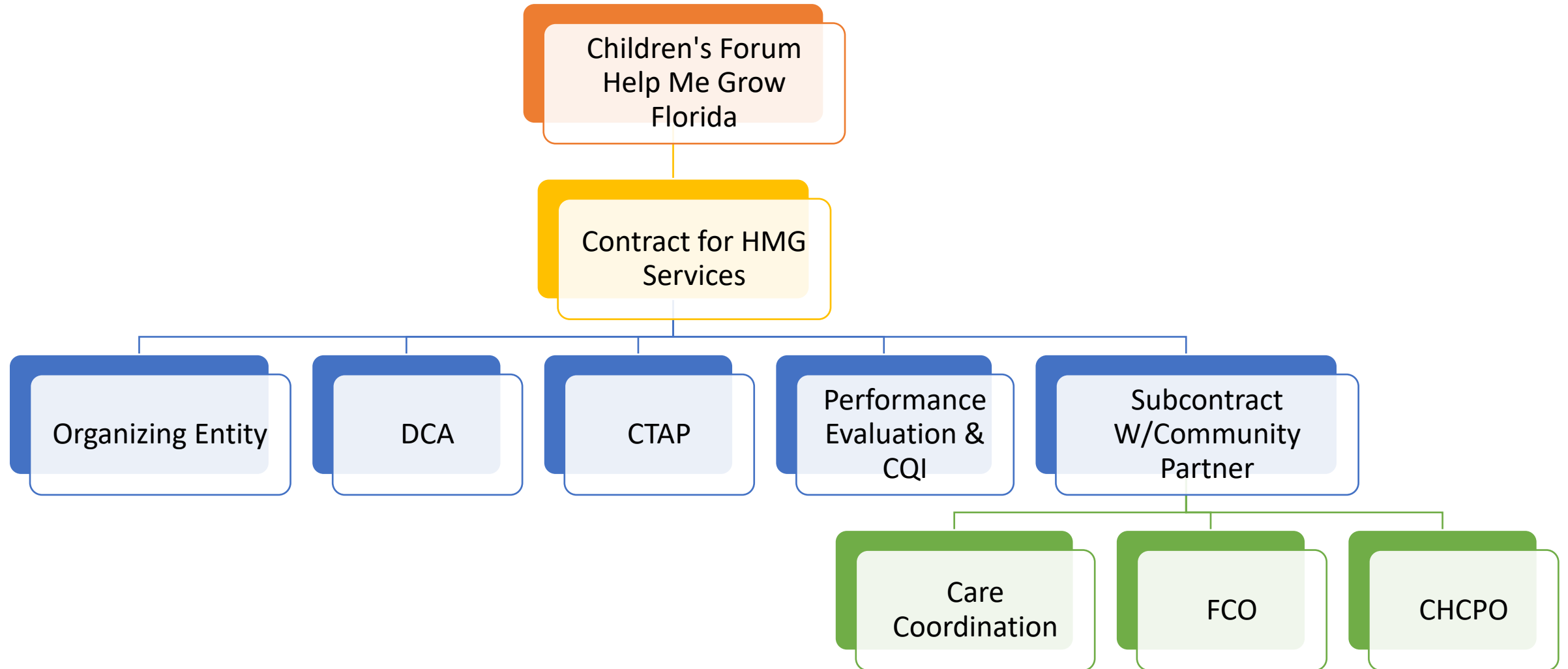


Potential System Models

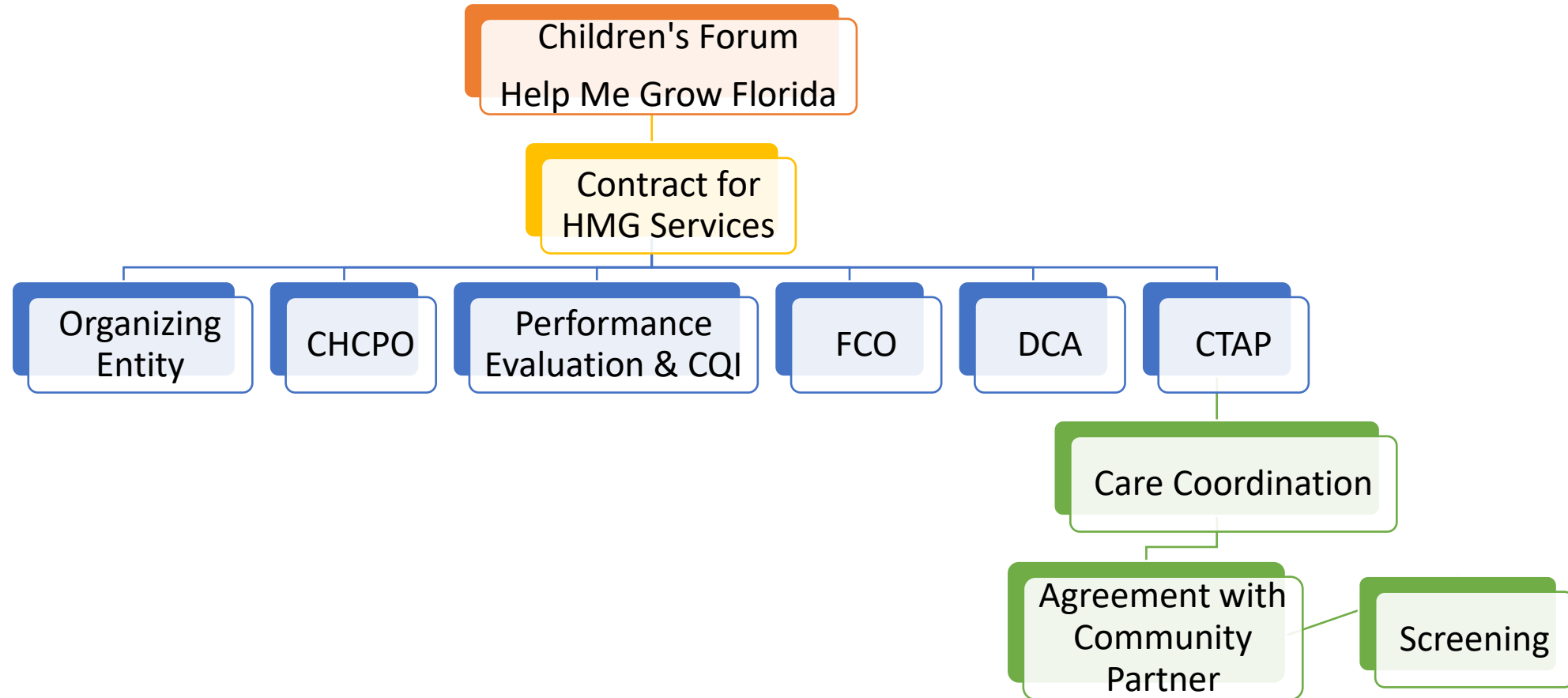
*2-1-1 Big Bend, PBTC, Broward, TBC, and Brevard

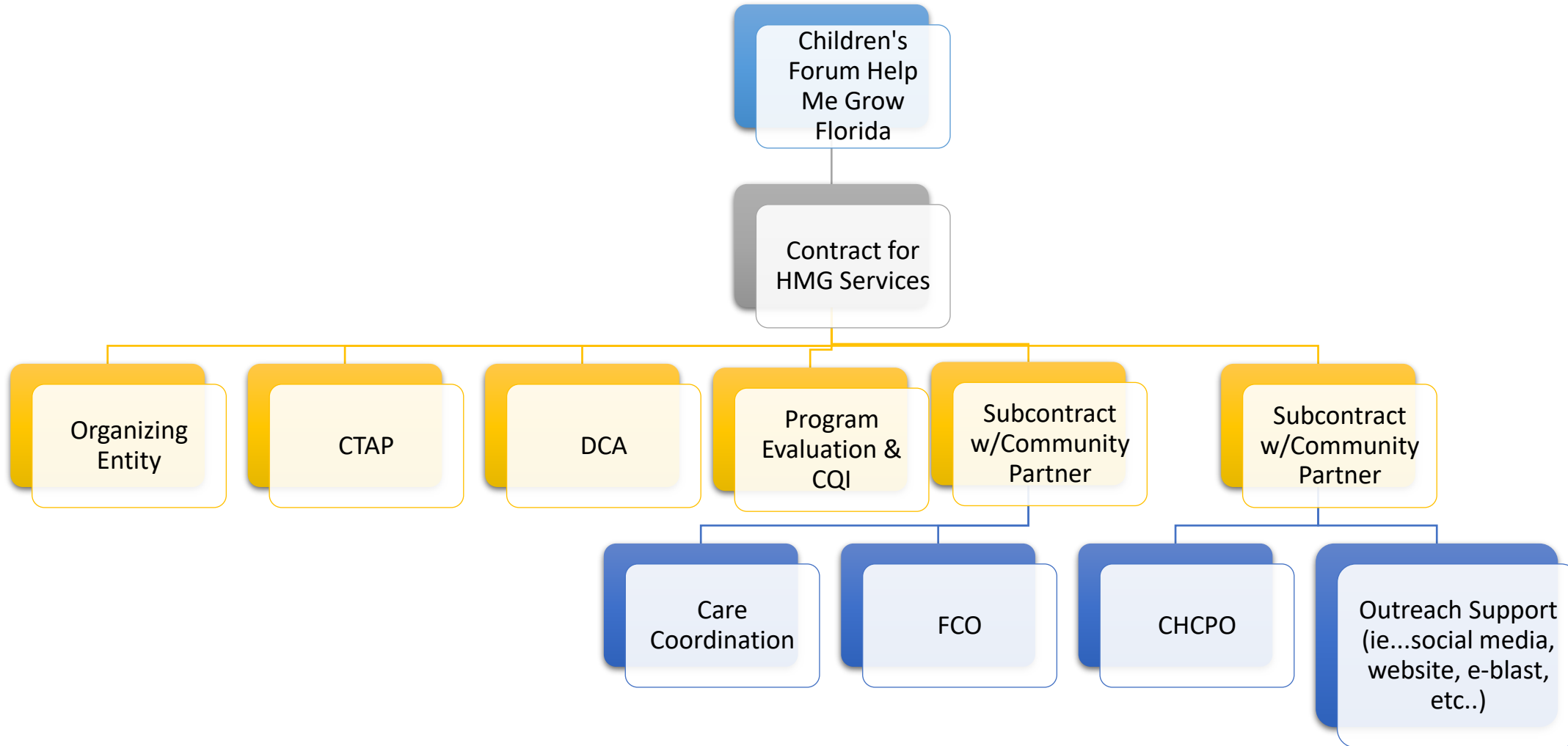


- A *Centralized Telephone Access Point* (CTAP) for connection of children and their families to community services and care coordination,
- *Family and Community Outreach* (FCO) to promote the use of HMG and provide networking opportunities among families and service providers,
- *Child Health Care Provider Outreach* (CHCPO) supports early detection and intervention, and loops medical care into the system, and
- *Data Collection and Analysis* (DCA) supports evaluation, helps identify systemic gaps, bolsters advocacy efforts, and guides quality improvement so the system is constantly becoming better.
- A Performance Evaluation and *Continuous Quality Improvement Plan* (CQI), which shall ensure the success of programs and services through ongoing analyses and modifications in response to lessons learned.



- United Way of Lee





*NEFL (V/F is similar to this one--- just Program Evaluation & CQI are also subcontracted)