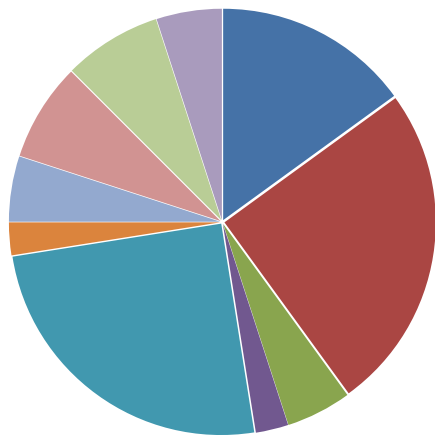


Call Center Manager

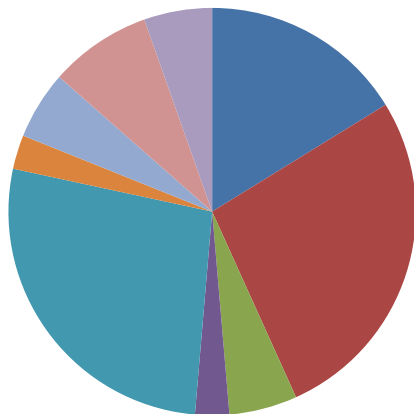
Tasks	Hours per Week	A Look in the Day of a Call Center Manager
Care Coordination	6	1.2
Oversight of call center and all related activities	10	2
Oversight of care coordinators	2	0.4
Intern & Volunteer Recruitment, training, retention	1	0.2
Projects related to call center	10	2
Oversight of Help Me Grow Website	1	0.2
Data Evaluation/ Database Update	2	0.4
Other projects related to Help Me Grow	3	0.6
Team Meetings	3	Once a week
Training	2	0.4
Total Hours	40	7.4

Hours per Week



- Care Coordination
- Oversight of call center and all related activities
- Oversight of care coordinators
- Intern & Volunteer Recruitment, training, retention
- Projects related to call center
- Oversight of Help Me Grow Website
- Data Evaluation/ Database Update
- Other projects related to Help Me Grow
- Team Meetings
- Training

A Look in the Day of a Call Center Manager



- Care Coordination
- Oversight of call center and all related activities
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