

Help Me Grow / Child Development Infoline Types of calls we receive

A single mom was referred to Child Development Infoline (CDI) by her doctor, because her 4 year old son is having behavioral problems at the childcare center he attends. He has been hitting, biting and kicking, as well as running out of the room. Mom is concerned that she may lose her job if she needs to continually leave early to pick him up from daycare. She is also concerned that the childcare center may kick him out of the center completely. Upon discussion with the mom, several referral options were provided to her to help deal with the situation:

- Early Childhood Special Education program in her town for evaluation
 - Early Childhood Consultation Partnership to assess the classroom situation and provide technical assistance
 - Consultation by the childcare center's own Health or Educational Consultants
 - Mailing information on behavior management strategies
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A first time mom, who recently moved to CT, called CDI to make a Birth to Three referral for her newborn daughter, who has Down Syndrome. Mom speaks Spanish only. In addition to the Birth to Three referral, the care coordinator determined that the family had health insurance (the HUSKY application was in process) and assisted her with other services she could access, including:

- Case management through Department of Developmental Services
 - Nurturing Families Network
 - Down Syndrome Congress
 - WIC
 - Children & Youth with Special Health Care Needs program
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A dad was referred to CDI by his pediatrician. His son has Autism and is receiving services through the local school system. He is looking for additional supports for himself and his wife. Upon doing some research, the care coordinator found several resources for the family including:

- CT Autism Spectrum Resource Center
 - Workshop offered through the Bristol library
 - CT Lifespan Respite Coalition
 - Children & Youth with Special Health Care Needs program
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During a visit to the pediatrician for a 4-month checkup, the Doctor encouraged the mom to sign her child up for the Ages & Stages Child Monitoring Program (ASQ) to learn about how her child was developing. Mom received subsequent questionnaires for 8, 12 and 16 months from CDI. The results for the 8 and 12 month questionnaires were on schedule and activities on fun things to do with her child were mailed to mom. However, on the 16 month questionnaire, the scores identified some concerns in the area of communication. The care coordinator called the mom to discuss having an evaluation through the Birth to Three program. Mom was interested and the care coordinator proceeded to complete the Birth to Three intake and forward the referral to a local Birth to Three program for an in-home evaluation.

Care coordinators from Child Development Infoline will continue to work with a family to connect them to the best services available and will follow up to ensure their needs are being met.