

# Tips to Remember

- **Use a flexible database vendor to store resources.**
- **Ensure ALL STAFF have a fluid process for maintaining the inventory.**
- **Maintain open communication channels among all partners.**
- **Hire staff that are adaptable to call center environment, technical database entry and work culture of agencies.**
- **Hire staff that have strong child development backgrounds.**
- **Communicate with providers that referrals are client centered.**
- **People need to hear info multiple times before understanding.**
- **Be open to innovative ways to partner with providers.**

