



**Help Me Grow**  
ORANGE COUNTY



**solutions**

**Capturing Help Me Grow's Impact with a Simple Click:  
STAR (System for Tracking Access and Referrals)**

## PRESENTERS

***Rebecca Hernandez***

*Program Manager,  
Help Me Grow Orange County*

***Lacey Ginter***

*Developmental Screening Coordinator,  
Help Me Grow Orange County*

***Jeremy Sutka***

*Chief Executive Officer,  
KJMB Solutions*

# Webinar Objectives

*Learn how STAR was developed*

*Understand the core functions of STAR  
and its expanded modules*

*Realize the full range of reporting capacity*

*Describe how STAR can enhance the work of  
collecting data and reporting outcomes to  
highlight the impact of a HMG System*

# A Brief History

- STAR was developed for Help Me Grow Orange County and launched in 2009 for use at the Centralized Access Point
- The application was built to support staff in connecting children to services
- The tracking of referrals & follow-up care coordination was its initial core purpose
- The technology was created from existing service provision at HMG OC and enabled staff to more easily support this process

# A Brief History

- STAR allows for the reporting of outcomes to key stakeholders and provides valuable data for evaluation purposes
- STAR expanded to include data collection for all HMG components including Family and Community Outreach and Child Health Provider Outreach
- Currently seven HMG Systems utilize STAR for Data Collection and Analysis

# Introduction to KJMB Solutions

- KJMB Solutions is a technology consulting firm specializing in the management of full lifecycle application and database development, quality assurance, secure web hosting, training, and customer support
- KJMB Solutions has worked with the Help Me Grow Orange County team since 2007 to develop this data collection application to meet their dynamic needs
- KJMB Solutions will work with each Affiliate to customize STAR for the unique work and local preferences used for their individual site installation

# What is STAR?

An online data collection portal that enables the easy gathering of data including but not limited to child and family demographics, developmental issues and concerns, referrals, care coordination, developmental screening, outreach and outcomes. STAR also provides a large suite of reports including but not limited to HMG National impact and common indicators.

# STAR Technology

- Web based application, utilizing ASP.Net, SQL Server, and SSL Security
- Hosted in a HIPPA compliant data center in Irvine, CA and utilizes industry standard security practices to ensure your data is safe
- Developed, tested and optimized for use in Internet Explorer



# Key Features

- Search function to match new entries to existing children in all STAR modules
- Can enter multiple children under one Intake to follow as a family unit
- Ability to input child as an Intake or Inquiry
- View of Active Case List right on the Main Menu
- Ticklers/reminders to do care coordination tasks and developmental screenings
- Care coordination log categorized by type of work and time utilized
- Ability to create referral and screening letters
- eFAX function to child health care provider and agencies
- Application Programming Interface linking ASQ Online to STAR screening module
- Online portal allows families to contact us all hours of the day via our website
- Allows for tracking of screening results using four different screening tools
- Live reports without the burden of a data download
- Data for the National Fidelity Assessment can be found directly from the live reports

# STAR Main Menu



Help Me Grow  
ORANGE COUNTY

# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/4/2017 11:30:02 AM) [Change Password](#)

**I Want To**

**My Open Cases**

**Report**

Add Intake

Find Case

Reports Menu

Add Screening

View Web Requests

Configuration Menu

Add Inquiry

Outreach

ASQ Online

**My Tasks Due :**



**View Past Due**

**Today**

**Caregiver/Child Task**

		Best Number	Number Type	Best Time	
Brown, Susan	11/30/2016-Activity: send out next ASQ 369 days past due.				
Lee, Sarah	11/30/2016-Activity: Call mom about referrals 369 days past due.	714-343-4343	Alternate	Afternoon	
Smith, John	01/25/2017-Ref. Follow-up 313 days past due.	999-999-9999	Primary	Anytime	

Brees, Mama	<a href="#">Go To Case</a>
Brees, Baby Child ID: 19375	6 yrs.
Ginter, Lauren	<a href="#">Go To Case</a>
Ginter, Lacey Child ID: 19425	3yrs. 9 mths.
Jones, Cindy	<a href="#">Go To Case</a>
Jones, Ella Child ID: 19532	1yrs. 8 mths.
Lee, Sarah	<a href="#">Go To Case</a>
Lee, Kaden Child ID: 19468	2yrs. 10 mths.
Smith, John	<a href="#">Go To Case</a>
Doe, Alex Child ID: 19526	6 yrs.



Indicates a note was entered. Move your mouse over the image to view the note.



Clicking this image will take you to complete the task.



Indicates a case that has not been completed. More information is needed to complete and open the case.

# STAR Intake

- Child information
- Developmental concerns, questions or issues
- Caregiver information
- Call back preferences
- Outcome measures
- Notes
- Care coordination log shortcut



# STAR

## System for Tracking Access to Referrals

 Welcome Lacey Ginter (0 login attempts since 12/4/2017 11:30:02 AM) [Change Password](#)

MENU ▼

FireFox Load

### Case Information

Sarah Lee  
 714-343-4343 (Cell) Afternoon  
 sarahlee@yahoo.com  
 Kaden Lee (2yrs. 10 mths.)  
 Child ID:19468  
 ICR  
 Developmental Concerns

### Caller Information

Are you the caregiver of the child(ren)?

Yes

### Children

Kaden Lee

Child's First Name:

Kaden

Child's Last Name:

Lee

DOB:

02/08/2015



2yrs. 10 mths.

Referral:

Yes

☒ Referral Active

Screening:

Yes

☒ Screening Active

 Was child more than  
3 weeks premature?

No

Child's Gender:

Male

 Child's  
Race/Ethnicity:

Asian

Primary Language:

English

Child's Entry Point:

Caller

\*CSP Use Only

Enrolled in CSP:

End Date:

Caregiver Relationship to child:

Mother

Other Caregiver Relationship to child:

Has the child's custodial caregiver(s) served in any branch of the military?

No

In which school district does the child reside?

Placentia Yorba Linda Unified

Consent to share:

Database:

Yes

 Consent  
Given:

06/09/2016

Medical Provider:

Yes

 HMG Staff  
Initials:

CS

 Additional  
Consents:

No

Medical Information:

 Health Care  
Provider 1:

Hampton, Blanca (Hoag / Anaheim / Added 03/29/2016)

 Provider First  
Name:

Blanca

 Provider Last  
Name:

Hampton

Title:

Post Title:

Phone #:

714-999-9999

Fax #:

--

Email Address:

Address:

950 S. Euclid st

Suite Number:

290

City:

Anaheim

State:

CA Zip Code: 92801

### Screening

Kaden Lee (2yrs. 10 mths.)

- Add New Results
- ASQ 16 month (06/09/2016)
- ASQ:SE-2 24 month (04/07/2017)

### Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (0)
- Case Status (Open)

### Referral Menu

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 06/09/2016
- Followup 06/23/2016

Email Address:

Address: 950 S. Euclid st

Suite Number: 290

City: Anaheim

State: CA Zip Code: 92801

Provider's Group: Hoag

☐ Show Health Care Provider 2

Does the child have health insurance?

Yes

Primary Insurance:

Cal Optima (Medi-Cal assigned)

Secondary Insurance:

None

Has the child been diagnosed with any developmental disorders or delays?

No

Are there any health-related issues for the child?

Don't Know

**Kaden Lee -- Developmental Concerns****What are your concerns regarding the child?**

Developmental Concerns

Explain:

This is mom's first child and she is concerned that Kaden might be delayed developmentally. Mom is not sure because Kaden is not around other children so mom does not have a comparison. Mom would like to see if he is meeting all his milestones on time.

How long have you been concerned about this issue?

1 month or less

Have you sought any previous help regarding this issue?

No

Have you addressed this concern with your child's medical care provider?

No

**+ Add another concern****+ Add another child****Caregiver Information**

Case Assignment: Lacey Ginter, Dev Screening C

Screening Assignment: Anna Lopez

Intake Date: 06/09/2016

Caregiver First Name: Sarah

Caregiver Last Name: Lee

Child(ren)'s Address:

Street Address: 1234 South Street

Suite or Apt. No.: #3

Zip Code: 92870

City: Placentia

County: Orange

State: CA

Email Address: sarahlee@yahoo.com

Primary Phone #: 714-555-5555

Phone Type 1: Home

Alternate Phone #: 714-343-4343

Phone Type 2: Cell

Is the mailing address the same as the child(ren)'s address above?

Yes

Current Family Type: Single parent family

Caregiver's Language: English

[+ Add another child](#)

### Caregiver Information

Case Assignment:	Lacey Ginter, Dev Screening C	Intake Date:	06/09/2016
Screening Assignment:	Anna Lopez	Caregiver First Name:	Sarah
Caregiver Last Name:	Lee	Child(ren)'s Address:	
Street Address:	1234 South Street	Suite or Apt. No.:	#3
Zip Code:	92870	City:	Placentia
County:	Orange	State:	CA
Email Address:	sarahlee@yahoo.com	Phone Type 1:	Home
Primary Phone #:	714-555-5555	Phone Type 2:	Cell
Alternate Phone #:	714-343-4343	Is the mailing address the same as the child(ren)'s address above?	Yes
Current Family Type:	Single parent family	Caregiver's Language:	English
Other Caregiver First:		Other Caregiver Last:	
How did you hear about Help Me Grow?	Friend		

### Call Back Preferences

We will be calling you back in a few weeks to see how you are doing with the referrals we gave you. (Confirm 'Yes' or 'No' if Referrals were provided. Select 'Information Only' if Referrals were NOT provided.)

What is the best number at which to reach you?

Preferred phone number:

What is the best time to reach you?

### Outcome Measure

Would you say that your needs were met today, yes or no?:

Additional Comments:

### Notes

Additional notes/concerns about call or family situation:

Other Caregiver First:	<input type="text"/>	Other Caregiver Last:	<input type="text"/>
How did you hear about Help Me Grow?	<input type="text" value="Friend"/>		
Call Back Preferences			
We will be calling you back in a few weeks to see how you are doing with the referrals we gave you. (Confirm 'Yes' or 'No' if Referrals were provided. Select 'Information Only' if Referrals were NOT provided.)		<input type="text" value="Yes"/>	
What is the best number at which to reach you?		<input type="text" value="Alternate Phone # from Intake"/>	
Preferred phone number:		<input type="text" value="714-343-4343"/>	
What is the best time to reach you?		<input type="text" value="Afternoon"/>	
Outcome Measure			
Would you say that your needs were met today, yes or no?:		<input type="text"/>	
Additional Comments:			
<div><div></div><div></div></div>			
Notes			
Additional notes/concerns about call or family situation:			
<div><div></div><div></div></div>			
Care Coordination Log			
<input type="checkbox"/> Save Care Coordination Record			
Date:	<input type="text" value="12/05/2017"/>	Time:	<input type="text" value="10"/> <input type="text" value="30"/> <input type="text" value="AM"/>
HMG Staff:	<input type="text" value="Lacey Ginter, Dev Screening Coordinator"/>		
Type of Work:	<input type="text" value="Intake"/>		
Notes:	<div><div></div><div></div></div>		

Save



# Care Coordination Log



# STAR

## System for Tracking Access to Referrals

 Welcome Lacey Ginter (0 login attempts since 12/4/2017 11:30:02 AM) [Change Password](#)

MENU ▼

### Case Information

 Sarah Lee  
 714-343-4343 (Cell) Afternoon  
 sarahlee@yahoo.com

 Kaden Lee (2yrs. 10 mths.)  
 Child ID:19468

 ICR  
 Developmental Concerns

### Screening

Kaden Lee (2yrs. 10 mths.)

- Add New Results
- ASQ 16 month (06/09/2016)
- ASQ:SE-2 24 month (04/07/2017)

### Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (0)
- Case Status (Open)

### Referral Menu

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 06/09/2016
- Followup 06/23/2016

### Care Coordination Log

 Schedule Activity On:  Optional - Makes activity appear in Attention Items on Home Page.

 Scheduled Activity: 

 Completed Date:  Time: 12:45 PM Duration:  Minutes

HMG Staff: Lacey Ginter, Dev Screening Coordinator

Type of Work Performed:

Notes:

Save

### Care Coordination Log

+ Add

Scheduled Date	Completed Date	Time	Duration	Type of Work Performed	By	Notes	Edit	Delete
11/30/2016			0 Minutes.		LG		Edit	Delete
	06/13/2016	09:45 AM	5 Minutes.	Sent OUTCOME letter/fax to MD	LG		Edit	Delete
	06/13/2016	09:45 AM	10 Minutes.	Follow-up with caregiver	LG	Ig called mom to follow up. Mom said she completed the screening and that Kaden scored above the cutoff in all areas so she was not concerned about his development. She thanked Ig for her help.	Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Sent typically developing letter to parent	AL		Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Sent typically dev.letter/fax to MD	AL		Edit	Delete
	06/13/2016	09:30 AM	15 Minutes.	Discussed results with family	AL	AL called and went over the results of the ASQ with mom. At this time there are no concerns with development	Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Uploaded signed consent	AL		Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Uploaded documents	AL	16 mos ASQ	Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Entered results	AL	Kaden scored above the cutoff in all areas on the ASQ.	Edit	Delete
	06/13/2016	09:30 AM	5 Minutes.	Sent referral	LG		Edit	Delete

Provide Referrals  
and  
Identify Gaps



# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/4/2017 11:30:02 AM) [Change Password](#)**MENU ▼****Case Information**

Sarah Lee  
714-343-4343 (Cell) Afternoon  
sarahlee@yahoo.com

Kaden Lee (2yrs. 10 mths.)  
Child ID:19468

ICR  
Developmental Concerns

**Screening**

Kaden Lee (2yrs. 10 mths.)

- Add New Results
- ASQ 16 month (06/09/2016)
- ASQ:SE-2 24 month (04/07/2017)

**Case Menu**

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**Referral Menu**

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 06/09/2016
- Followup 06/23/2016

**Referral and Gaps**

Date referrals made/gaps identified: 12/04/2017

Start Follow-up After:

Notes:

**Referrals/Gaps**

Referral type:

☒ Referral ☐ Gap

**X Remove Referral/Gap**

Referral Category:

Agency / Program Name:

Agency Phone #:

- - Ext.:

English Details for Letter:

Spanish Details for Letter:

Provider Details for Letter:

Concerns for Child: Kaden Lee

☐ Developmental Concerns

**+ Add Another Referral or Gap**

**Care Coordination Log**

☐ Save Care Coordination Record

Date: 12/04/2017

Time:

12 45 PM

Duration:

Minutes

HMG Staff:

Lacey Ginter, Dev Screening Coordinator

Type of Work:

Gave referrals via phone/email

Notes:

Delete

Save

## MENU ▼

## Case Information

Sarah Lee  
714-343-4343 (Cell) Afternoon  
sarahlee@yahoo.com

Kaden Lee (2yrs. 10 mths.)  
Child ID:19468

ICR  
Developmental Concerns

## Screening

Kaden Lee (2yrs. 10 mths.)

- Add New Results
- ASQ 16 month (06/09/2016)
- ASQ:SE-2 24 month (04/07/2017)

## Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (0)
- Case Status (Open)

## Referral Menu

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 06/09/2016
  - Followup 06/23/2016

## Follow-up to Referral Made 6/9/2016

Date of follow-up call: 06/23/2016  
Time of follow-up call: 09:15 AM  
Status of Follow-up: Closed with Outcomes  
Why is the follow-up closed? Spoke to caregiver  
If closed, spoke with: Sarah Lee  
Other:

Notes:

## Referral Category: Developmental Screening

Agency / Program Name: Help Me Grow  
Developmental Screening

Agency Phone #: (866)476-9025

Details for Letter: Please complete the screening and consent and mail back to Help Me Grow in self addressed envelope

Kaden Lee -- Developmental Concerns

Share =

Referral Outcome: Provided service

Information Source: Caregiver report

Agency / Program Name: Regional Center of Orange  
County: Early Start

Agency Phone #: (666)666-6666

Kaden Lee -- Developmental Concerns

Share =

Referral Outcome:

Information Source:

Category Disposition: Provided service

## Outcomes

Kaden Lee - Developmental Concerns

Connected

## Barriers

Was there a barrier to receiving service for this concern?

No

# Built in Communication

Referral Letters

Screening Letters

eFax



12/04/2017

Sarah Lee  
1234 South Street, #3  
Placentia, CA 92870



Re: Kaden Lee  
DOB: 02/08/2015

Dear Sarah Lee,

Thank you for your recent call to Help Me Grow. At that time, we may have given you a referral(s) to address your needs. With this letter, we are providing you a written copy of these suggestions. We hope you are able to connect with one or more of these resources.

Referral	Phone Number
<b>Developmental Concerns</b>	
Help Me Grow Developmental Screening	866-476-9025
Please complete the screening and consent and mail back to Help Me Grow in self addressed envelope	
Regional Center of Orange County: Early Start	666-666-6666



We are interested in finding out if these referrals are helpful to you and your family. In the next few weeks we will be calling to see if you are satisfied with the referrals provided and to see if you need any further assistance.

Please feel free to call us at 1.866.GROW.025 (1.866.476.9025) if you have any additional questions.

Sincerely,

Help Me Grow Staff

cc:

Blanca Hampton  
Hoag  
950 S. Euclid st, 290  
Anaheim, CA 92801





12/04/2017

Sarah Lee  
1234 South Street, #3  
Placentia, CA 92870

Re: Kaden Lee  
DOB: 02/08/2015

Dear Sarah,

Thank you for completing the Ages and Stages Questionnaire (ASQ) through Help Me Grow. As discussed on the phone on 12/04/2017, Kaden's ASQ scores in the area/s of Communication, Fine Motor, Problem Solving, and Personal Social indicate typical development. Kaden's scores in the area/s of Gross Motor indicate additional developmental support and/or further evaluation may help your child at this time.



To ensure that your child's developmental needs are met, you may want to raise the indicated concerns with your child's primary health care provider. The referrals listed below were provided during our phone conversation.

Referral	Phone Number
<b>Developmental Concerns</b>	
Help Me Grow Developmental Screening	866-476-9025
Please complete the screening and consent and mail back to Help Me Grow in self addressed envelope	
Regional Center of Orange County: Early Start	666-666-6666

I will be calling you to follow up on these referrals. If you have any questions before then, please feel free to call me at 949.267.0360. A copy of this letter is being sent to your child's primary health care provider for their records.

Enclosed are fun, age appropriate activities that you can do with your child.

Sincerely,

Lacey Ginter  
Developmental Screening Coordinator  
Help Me Grow Orange County  
949.267.0360


cc:



Help Me Grow :: - Internet Explorer

https://hmg.kjmbolutions.net/OCPlaySite/FaxLetter.aspx

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Help Me Grow  
ORANGE COUNTY

STAR

System for Tracking Access to Referrals

Fax Letters to Agency/Program

Fax 'ASQ - Monitoring Risk' (12/04/2017) to the following:

	Child	Medical Provider	Fax	Last Sent Details
<input type="checkbox"/>	Preview	Kaden Lee	Blanca Hampton	

Find Agency/Program

Agency/Program:  
Fax:

Fax Letter to Agency/Program

Go to Fax Letter to Medical Provider

Close

Case Menu

Intake

Care Coordination Log

CSP Enrollment

Intake Letters

Screening Letters

Files (0)

Case Status (Open)

Referral Menu

Add Referrals/Identify Gaps

Referrals, Gaps, and Follow-ups

06/09/2016

Followup 06/23/2016

	Child	Concerns	Agency Program	Referral Date
<input checked="" type="checkbox"/>	Kaden Lee	Developmental Concerns	Help Me Grow Developmental Screening	06/09/2016
<input checked="" type="checkbox"/>	Kaden Lee	Developmental Concerns	Regional Center of Orange County: Early Start	06/09/2016

Letter

Mailing Labels

Fax Letter

Envelopes

Letter History By Date

# Inquiry

## \*Required fields

- Caller Type
- Child's First Name
- Child's Gender
- Child's Age (can be DOB or Age Range)
- Caregiver's Language
- Caregiver First Name
- Zip code
- Entry Point
- How did you hear about Help Me Grow?
- Concern & explanation
- How long have you been concerned about this issue?
- Have you sought any previous help regarding this issue?
- Have You addressed this concern with your child's medical care provider?
- Would you say that your needs were met today, yes or no?

MENU ▼

FireFox Load

Caller Information

Are you the caregiver of the child(ren)?

Do you have permission from the child(ren)'s caregiver to share their information with us?

Caller First Name:  Caller Last Name:

Email Address:  Caller Type:

Phone #:  Phone Type:

Caller Agency/Organization:

Web Request Agency:

Web Request Provider Type:

Children

Delete

Child's First Name:  Child's Last Name:

DOB:  Or Age Range:

Referral: ☒ Referral Active

Child's Gender:

Child's Race/Ethnicity:

Primary Language:  Child's Entry Point:

\*CSP Use Only

Enrolled in CSP:  End Date:

Caregiver Relationship to child:

Other Caregiver Relationship to child:

Has the child's custodial caregiver(s) served in any branch of the military?

In which school district does the child reside?

Consent to share:

Database:  Consent Given:

Medical Provider:  HMG Staff Initials:

Additional Consents:

Medical Information:

Health Care Provider 1:

Provider First Name:  Provider Last Name:

Title:  Post Title:

Primary Insurance: Cal Optima (Medi-Cal assigned)

Secondary Insurance:

Has the child been diagnosed with any developmental disorders or delays? No

Are there any health-related issues for the child? No

Sam Jones -- Behavioral

What are your concerns regarding the child?

Behavioral

Explain: He has long tantrums that last up to an hour daily. He has a really hard time transiting and doing things out of his normal routine.

How long have you been concerned about this issue? 2-3 months

Have you sought any previous help regarding this issue? No

Have you addressed this concern with your child's medical care provider? No

Caregiver Information

Case Assignment: Lacey Ginter, Dev Screening C  Intake Date: 12/05/2017

Caregiver First Name: Sue Caregiver Last Name: Jones

Child(ren)'s Address:

Street Address: 2100 Red Hill Suite or Apt. No.:

Zip Code: 92870 City: Placentia

County: Orange State: CA

Email Address:

Primary Phone #: 714-555-5555 Phone Type 1: Home

Alternate Phone #:  Phone Type 2:

Is the mailing address the same as the child(ren)'s address above? No

Mailing Street Address:  Mailing Suite or Apt. No.:

Mailing Zip Code:  Mailing City:

Mailing County:  Mailing State:

Current Family Type: Single parent family  Caregiver's Language: English

Other Caregiver First:  Other Caregiver Last:

### Outcome Measure

Would you say that your needs were met today, yes or no?:

Yes ▼ \*

Additional Comments:

### Notes

Additional notes/concerns about call or family situation:

### Care Coordination Log

☐ Save Care Coordination Record

Date: 12/05/2017 

Time: 09:00 AM ▼

Duration:  Minutes

HMG Staff: Lacey Ginter, Dev Screening Coordinator ▼

Type of Work: Education/Information-no referrals given ▼

Notes:

Save

# Developmental Screening Tools Embedded in STAR

Ages and Stages Questionnaires-3

ASQ: Social Emotional-2

Parents Evaluation of Developmental Status

Modified Checklist for Autism in Toddlers-R/F



# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

**Case Information**Mama Brees  
777-777-7777 (Work) AnytimeBaby Brees (6 yrs.)  
Child ID:19375ICR  
Childcare**Screening**

Baby Brees (6 yrs.)

• [Add New Results](#)**Case Menu**

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (1)
- Case Status (Open)

**Referral Menu**

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 07/29/2016
  - Followup 07/29/2016
- 10/14/2016
  - Followup 10/15/2016

**Developmental Screening Results**

Child: Baby Brees

Select Developmental Screening Tool:

- ASQ
- ASQ:SE
- M-CHAT
- PEDS
- ASQ:SE-2
- M-CHAT-R/F

Completed On: 12/05/2017

Date Entered: 12/05/2017

Completed By:

Relationship to Child:

**Screening Results**Screening Outcome:  ▼ \*



# STAR

## System for Tracking Access to Referrals

 Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

### Case Information

Mama Brees  
 777-777-7777 (Work) Anytime  
 Baby Brees (6 yrs.)  
 Child ID:19375  
 ICR  
 Childcare

### Screening

Baby Brees (6 yrs.)  
 • [Add New Results](#)

### Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (1)
- Case Status (Open)

### Referral Menu

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 07/29/2016
- Followup 07/29/2016
- 10/14/2016
- Followup 10/15/2016

### Developmental Screening Results

Child: Baby Brees

Select Developmental Screening Tool: ASQ

Completed On: 12/05/2016

Select Screening Interval: 60 month

Date Entered: 12/05/2017

Completed By:

Relationship to Child:

### Screening Results

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Instrument:	Score:	Cutoff:	Summary:
ASQ: Communication	50	33.19	Above Cutoff
ASQ: Gross Motor	45	31.28	Above Cutoff
ASQ: Fine Motor	30	26.54	Monitoring
ASQ: Problem Solving	55	29.99	Above Cutoff
ASQ: Personal Social	60	39.07	Above Cutoff
Hearing concerns?	No		

Vision concerns? No

Motor or neurological concerns? (able to use both sides of body equally well? feet flat?) Yes

Behavior concerns? Yes

tantrums, does not listen, has a hard time transitioning.

General medical concerns or health problems?

Expressive language concerns?

Articulation concerns?





# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

## Case Information

Mama Brees  
 777-777-7777 (Work) Anytime  
 Baby Brees (6 yrs.)  
 Child ID:19375  
 ICR  
 Childcare

## Screening

Baby Brees (6 yrs.)  
 • Add New Results  
 • ASQ 60 month (12/05/2016)

## Case Menu

Intake  
 Care Coordination Log  
 CSP Enrollment  
 Intake Letters  
 Screening Letters  
 Files (1)  
 Case Status (Open)

## Referral Menu

Add Referrals/Identify Gaps  
 Referrals, Gaps, and Follow-ups  
 07/29/2016  
 Followup 07/29/2016  
 10/14/2016  
 Followup 10/15/2016

## Developmental Screening Results

Child: Baby Brees

Select Developmental Screening Tool: ASQ:SE-2

Completed On: 12/05/2016

Select Screening Interval: 60 month

Date Entered: 12/05/2017

Completed By: Mom

Relationship to Child: Mother

## Screening Results

Copyright © 2015 by Paul H. Brookes Publishing Co.

Instrument:

Score:

Cutoff:

ASQ: SE2

45

95.00

Below Cutoff

Time setting factors

Developmental Factors

Health Factors

Culture/Family Factors

Has anyone expressed concerns about your child's behavior?

Yes

his grandmother

Has anyone expressed concerns about your child's eating?

No

Has anyone expressed concerns about your child's sleeping?

No

Other concerns?

No



# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

### Case Information

Mama Brees  
777-777-7777 (Work) AnytimeBaby Brees (6 yrs.)  
Child ID:19375ICR  
Childcare

### Screening

Baby Brees (6 yrs.)

- Add New Results
- ASQ 60 month (12/05/2016)
- ASQ:SE-2 60 month (12/05/2016)

### Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (1)
- Case Status (Open)

### Referral Menu

- Add Referrals/Identify Cases

### Developmental Screening Results

Child: Baby Brees

Select Developmental Screening Tool: PEDS  Completed On: 12/05/2017 Date Entered: 12/05/2017 Completed By: Lacey Relationship to Child: Mother 

### Screening Results

PEDS © 2008 Frances Page Glascoe, Ellsworth &amp; Vandermeer Press, LLC

Number of Predictive Concerns Number of Non-Predictive Concerns Questionable Completion 

Path A -- Referral to EI/ECSE Indicated

Screening Outcome: Converted to Intake Are Concerns Indicated? 

Notes:

Send Next Screening: **Save**



# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

### Case Information

Mama Brees  
**777-777-7777 (Work) Anytime**  
Baby Brees (6 yrs.)  
Child ID:19375  
ICR  
Childcare

### Screening

Baby Brees (6 yrs.)  
• **Add New Results**  
• **ASQ 60 month (12/05/2016)**  
• **PEDS (12/05/2017)**  
• **ASQ:SE-2 60 month (12/05/2016)**

### Case Menu

- Intake
- Care Coordination Log
- CSP Enrollment
- Intake Letters
- Screening Letters
- Files (1)
- Case Status (Open)

### Referral Menu

- Add Referrals/Identify Gaps
- Referrals, Gaps, and Follow-ups
- 07/29/2016
- Followup 07/29/2016
- 10/14/2016
- Followup 10/15/2016

### Developmental Screening Results

Child: Baby Brees

Select Developmental Screening Tool: M-CHAT-R/F ▼

Completed On: 12/05/2017

Date Entered: 12/05/2017

Completed By: Lacey

Relationship to Child: Mother ▼

### Screening Results

M-CHAT-R/F © 2009 Diana Robins, Deborah Fein &amp; Marianne Barton

Total 3 Medium Risk

Is a Follow-Up interview indicated? Yes

Was a Follow-Up Interview completed? Yes ▼

Follow-Up interview conducted on: 12/05/2017

M-CHAT-R/F Follow-Up Interview © 2009 Diana Robins, Deborah Fein &amp; Marianne Barton

Total 4 High Risk

Are referrals indicated? Yes

Screening Outcome: Converted to Intake ▼

### Notes:

Send Next Screening: ▼

**Save**

# ASQ Online Module

- Application Programming Interface links ASQ Online directly with STAR
- Transfers the information captured in ASQ Online fields into the developmental screening module
- Automated match for repeat entries



www.asqonline.com

Logged in as **rhernan2** | [Logout](#)

Program: Help Me Grow / Role: Program Administrator



[Home](#)

[My Profile](#)

[Program](#)

[Child Profiles](#)

[Screening Management](#)

[Reports](#)

**[Family Access](#)**

### Create Web Page

[ASQ-3 Spanish](#)

[ASQ:SE-2 English](#)

[ASQ:SE-2 Spanish](#)

### Quick Links

[Help](#)

[Home](#) » [Landing Pages](#)



Questionnaire Type		Public URL	
ASQ-3 English		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Show</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Send Child List</a>
ASQ-3 English		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Show</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Send Child List</a>
ASQ-3 Spanish		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Show</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Send Child List</a>
ASQ:SE English		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Show</a> <a href="#">Delete Child List</a>
ASQ:SE-2 English		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Use ASQ:SE URL</a> <a href="#">Show</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Send Child List</a>
ASQ:SE-2 Spanish		<a href="https://www.asqonline.com/fa">https://www.asqonline.com/fa</a>	<a href="#">Show</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Send Child List</a>

[There are 0 family access screenings to approve \(or reject\)](#)

[There are 0 family access screenings to assign](#)



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Application Release 2017-11-28



# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

### ASQ Online

Child First Name:

Child Last Name:

Status:  ▼

Screening Date:  to

Screening Import Status:  ▼

Screening Import Date:  to

[Search](#)

Status	Child ID	Child Name	DOB	Gender	Caregiver	Relationship to Child		
New 06/30/2017	1536957	<b>Detroit, Carla</b>	06/03/2012	Female	detroit, sonya	Grandparent or other relative	View	
	Screening ID: 2400426		Screening: ASQ:SE-2 English 48 Month		Date: 11/02/2016			
Matched 10/18/2016 <b>New Entry Point:</b> EDAC Screening #2 (OCUW)	1491744	<b>Grass, Xavier</b>	10/07/2015	Male	Grass, Alexander	Mother	View	
	Screening ID: 2339270		Screening: ASQ-3 English 8 Month		Date: 06/20/2016			Non-Auto-Imported: 10/18/2016
	Screening ID: 2339279		Screening: ASQ-3 Spanish 10 Month		Date: 08/08/2016			Auto-Imported: 10/18/2016
	Screening ID: 2365550		Screening: ASQ:SE-2 English 12 Month		Date: 10/25/2016			
	Screening ID: 2365544		Screening: ASQ-3 Spanish 20 Month		Date: 11/01/2016			
	Screening ID: 2365746		Screening: ASQ:SE-2 English 12 Month		Date: 11/01/2016			
New 08/04/2017	1700712	<b>Hill, William</b>	08/11/2016	Male	Hill, Robert	Father	View	
	Screening ID: 2688728		Screening: ASQ:SE-2 English 12 Month		Date: 07/19/2017			
New 10/18/2016	1491672	<b>Iverson, Ingrid</b>	10/14/2015	Female	Iverson, Harry	Father	View	
	Screening ID: 2339117		Screening: ASQ-3 English 8 Month		Date: 06/07/2016			
	Screening ID: 2366393		Screening: ASQ-3 English 12 Month		Date: 11/01/2016			
	Screening ID: 2366582		Screening: ASQ:SE-2 English 6 Month		Date: 11/01/2016			
	Screening ID: 2366994		Screening: ASQ:SE-2 English 12 Month		Date: 11/01/2016			
New 10/13/2016	1414470	<b>Marks, Lisa</b>	02/19/2014	Female	Marks, Polly	Foster parent	View	
	Screening ID: 2227485		Screening: ASQ:SE-2 English 18 Month		Date: 08/04/2015			
	Screening ID: 2227479		Screening: ASQ-3 English 18 Month		Date: 08/05/2015			
	Screening ID: 2329813		Screening: ASQ-3 English 20 Month		Date: 10/05/2015			
	Screening ID: 2329941		Screening: ASQ-3 English 22 Month		Date: 11/19/2015			
	Screening ID: 2329851		Screening: ASQ-3 English 27 Month		Date: 05/03/2016			
	Screening ID: 2329438		Screening: ASQ-3 English 30 Month		Date: 10/04/2016			
	Screening ID: 2329615		Screening: ASQ:SE-2 English 30 Month		Date: 10/05/2016			
	Screening ID: 2329634		Screening: ASQ:SE English 30 Month		Date: 10/07/2016			
New 06/30/2017	1513970	<b>melville, herman</b>	08/08/2012	Male	melville, harry	Father	View	
	Screening ID: 2372672		Screening: ASQ:SE-2 English 48 Month		Date: 09/13/2016			



# Outreach Module

- Captures family, community & health care provider outreach
- Includes outreach category & type
- Provides an aggregate on type of participants
- Tracks number of changes to the resource inventory





# STAR

## System for Tracking Access to Referrals

Welcome Lacey Ginter (0 login attempts since 12/5/2017 9:03:59 AM) [Change Password](#)

MENU ▼

### Outreach

Event Date



Region

Repeat

Outreach Category

Conducted Outreach

Lacey Ginter, Dev Screening Coordinator

Outreach Type

Name

**Please select an Outreach Category**

Note

### Participants

Parents/Caregivers

# of Exposures

0

Service Providers

0

Health Care Providers-physicians

0

Medical support staff

0

Health Care Providers-PA/NP

0

Resident (Medical student)

0

**Total 0**

### Resource Inventory Edits

Updates:

Additions:

[Return to Outreach List](#)[Save](#)



# Online Portal Module

- Allows parent to contact us directly from our website
- Initial fields filter for age and zip code
- Available around the clock
- Fields completed by parent populate STAR



About Us

Families

Service  
Providers

Healthcare  
Providers

Child Care  
Toolkit

Developmental  
Screening  
Network

OCC3 for  
Kids

Facts &  
Figures

FAQ's

Fundraising  
Event

Contact Us

Give

Follow us:



## Connecting Families to Developmental Services

Help Me Grow connects children and their families to developmental services to enhance the development, behavior and learning of children birth through eight years. By calling the toll free number **1.866.GROW.025**, (1.866.476.9025) or using the online link, parents, caregivers, child care providers, early educators and health care providers have a point of access to developmental services for all young children who live in Orange County.

### Help Me Grow ONLINE

Help Me Grow has an online link in [English](#) or [Spanish](#) where parents, service providers and health care providers can provide a child's information and a description of the issues or concerns. Within 1-2 business days, we will contact the child's parent to learn ~~more about their needs and to provide connection~~ to programs and services. **Get started today with Help Me Grow Online!** Learn how with this [video](#).

Get Connected

Conectese Aquí

or call us at:

1.866.GROW.025

❖ Training  
Opportunities

❖ Developmental  
Screening

❖ Connection  
Cafe

❖ Educational Providers  
in the Community  
(EPIC)



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I hereby agree as follows:

1. By using the portal, you agree that the Regents of the University of California, on behalf of Help Me Grow Orange County (hereinafter, collectively, Help Me Grow) are authorized to use the personal health information of my child, a minor, and that I am the parent or legal guardian of the child whose name is entered, and is authorized to consent to the use of such information by Help Me Grow;

2. Help Me Grow DOES NOT provide medical advice pertaining to your child's condition. This website will

☐ I agree to the above terms and conditions

Please enter each child's information below

Child's First Name

Child's Last Name

Please describe your questions, issues, or concerns regarding your child's development, behavior or learning.

How long have you been concerned?

Have you sought any previous help with this concern?

Have you addressed this concern with your child's doctor?

Next



# Reports



Help Me Grow  
ORANGE COUNTY

# STAR

## System for Tracking Access to Referrals

Welcome Rebecca Hernandez (0 login attempts since 12/8/2017 4:21:06 PM) [Change Password](#)

### MENU ▼

#### Quick Counts and Comparisons

- Caregiver Language
- Referral Category
- Referral Category Gaps
- Referral By Agency Program
- Developmental Disorder By Count
- Developmental Disorder By Type
- Child Health Issues
- Relationship to child
- Caller Type National
- Child Entry Point
- Child Military Family
- Intake Counts By Type
- Closed Cases By Reason
- How Long Concerned
- City
- Child Age
- Ethnicity by Gender
- Converted Intakes
- CSP Site
- CSP Classroom
- Current Family Type
- Child Barriers

#### Outcomes

- Outcomes: Connected versus Not Connected
- Barriers: Concern Outcomes
- Service Outcomes by Concern
- Service Outcome
- Initial Outcome Measure
- Information Only vs. Referrals with/without Follow-up
- Outreach Type
- Outreach Participant Type

#### Screening Reports

- Screening Summary
- Screening: ASQ
- Screening: ASQ:SE
- Screening: ASQ:SE-2
- Screening: M-CHAT-R/F
- Screening: PEDS
- Screening Totals
- Screening Report by Child
- Aggregate Report of Screenings by Tool
- ASQ Screening Results

#### Ticklers, Workflow, and Time Reporting

- Care Coordinator Hours
- Care Coordinator Hours by Type of Work
- Average Type of Work by Case
- Child Referral Outcomes
- GIS Engine
- Mailing Address List
- Email Address List

#### Web Counts

- Web Request Totals
- Web Requests Rejected
- Web Requests Accepted (Incomplete)
- Web Requests Accepted (Complete)





# STAR

## System for Tracking Access to Referrals

Welcome Rebecca Hernandez (0 login attempts since 2/25/2014 3:26:19 PM) [Change Password](#)

MENU ▼

### Quick Counts and Comparisons

- Follow-up Received
- Intake Entries due to Developmental Screening
- Child Concern
- How did you hear about HMG
- Child Gender
- Child Ethnicity
- Child School District
- Child Insurance
- Health Care Provider
- Child Primary Language
- Caregiver Language
- Referral Category
- Child Developmental Disorder
- Child Developmental Disorders
- Child Health Issues
- Relationship to child
- Child Entry Point
- Child Military Family
- Intake Counts By Type
- How Long Concerned
- City
- Child Age

### Outcomes

- Outcomes: Connected versus Not Connected
- Barriers: Concern Outcomes
- Gaps: Concern Outcomes
- Service Outcomes by Concern
- Service Outcome

### Ticklers, Workflow, and Time Reporting

- Care Coordinator Hours
- Care Coordinator Hours by Type of Work
- GIS Engine

### Screening Reports

- Screening Summary
- Screening: ASQ
- Screening: ASQ-SE
- Screening: PEDS
- Screening Totals
- Screening Report by Child
- Aggregate Report of Screenings by Tool

### Web Counts

- Web Request Totals
- Web Requests Rejected
- Web Requests Accepted (Incomplete)
- Web Requests Accepted (Complete)

[Back to Report Menu](#)  
**Child Concerns Report**





Filters:			
Series 1		Series 2 (Optional)	
Date of Intake:	<div>7/1/2012 </div> <div>to</div> <div>6/30/2013 </div> <div>Last Fiscal Year ▼</div>	Date of Intake:	<div><input type="text"/> </div> <div>to</div> <div><input type="text"/> </div> <div>Select Date Range ▼</div>
Age In Years:	<input type="text"/> To: <input type="text"/>	Age In Years:	<input type="text"/> To: <input type="text"/>
Age In Months:	<input type="text"/> To: <input type="text"/>	Age In Months:	<input type="text"/> To: <input type="text"/>
Include Prenatal: (This only works with an age range)	<input type="checkbox"/>	Include Prenatal: (This only works with an age range)	<input type="checkbox"/>
Include Prenatal (only): (This works without an age range)	<input type="checkbox"/>	Include Prenatal (only): (This works without an age range)	<input type="checkbox"/>
Intake Type:	<input type="text"/>	Intake Type:	<input type="text"/>
Agency:	<input type="text"/>	Agency:	<input type="text"/>
Zip Code: (You can enter Multiples separated By a comma.)	<input type="text"/>	Zip Code: (You can enter Multiples separated By a comma.)	<input type="text"/>
HMG Staff:	<input type="text"/>	HMG Staff:	<input type="text"/>
Case Status:	<input type="text"/>	Case Status:	<input type="text"/>
Entry Point:	<input type="text"/>	Entry Point:	<input type="text"/>
Enrolled In CSP:	<input type="text"/>	Enrolled In CSP:	<input type="text"/>
CSP Active (under development):	<input type="text"/>	CSP Active (under development):	<input type="text"/>
Site:	<input type="text"/>	Site:	<input type="text"/>
	<input type="text"/>		<input type="text"/>

Chart:

Count

Clear Filters

Run Report

Concern Name	Total Children With Concern	
	#	%
Adaptive	38	1.1
Basic Need	135	4
Behavioral	486	14.4
Childcare	133	3.9
Cognitive (Learning)	26	0.8
Communication	512	15.1
Diagnosis	126	3.7
Education	47	1.4
Family Issues	104	3.1
General Development	332	9.8
General Information	313	9.3
Health Insurance	45	1.3
Health/Medical	70	2.1
Hearing	96	2.8
Living Condition	3	0.1
Mental Health	99	2.9
Gross Motor	47	1.4
Parental Support	341	10.1
Social/Emotional	50	1.5
Vision	7	0.2
Other	27	0.8
Fine Motor	21	0.6
Developmental Concerns	324	9.6
Total	3382	100

Total Children With Concern



# CA Data Indicators

- Demographics
- Issues and concerns
- Referrals
- Developmental Screening
- Outcomes



# STAR

## System for Tracking Access to Referrals

Welcome Rebecca Hernandez (0 login attempts since 12/8/2017 4:21:06 PM) [Change](#)

### MENU ▼

#### Quick Counts and Comparisons

- [Child Race/Ethnicity](#)
- [Child School District](#)
- [Child Insurance](#)
- [Health Care Provider](#)
- [Child Primary Language](#)
- [Caregiver Language](#)
- [Referral Category](#)
- [Referral Category Gaps](#)
- [Referral By Agency Program](#)
- [Developmental Disorder By Count](#)
- [Developmental Disorder By Type](#)
- [Child Health Issues](#)
- [Relationship to child](#)
- [Caller Type National](#)
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- [Child Military Family](#)
- [Intake Counts By Type](#)
- [Closed Cases By Reason](#)
- [How Long Concerned](#)
- [City](#)
- [Child Age](#)
- [Ethnicity by Gender](#)

#### Outcomes

- [Outcomes: Connected versus Not Connected](#)
- [Barriers: Concern Outcomes](#)
- [Service Outcomes by Concern](#)
- [Service Outcome](#)
- [Initial Outcome Measure](#)
- [Information Only vs. Referrals with/without Follow-up](#)
- [Outreach Type](#)
- [Outreach Participant Type](#)

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- [Screening: ASQ:SE](#)
- [Screening: ASQ:SE-2](#)
- [Screening: M-CHAT-R/F](#)
- [Screening: PEDS](#)
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- [Screening Report by Child](#)
- [Aggregate Report of Screenings by Tool](#)
- [ASQ Screening Results](#)

#### Ticklers, Workflow, and Time Reporting

- [Care Coordinator Hours](#)
- [Care Coordinator Hours by Type of](#)
- [Average Type of Work by Case](#)
- [Child Referral Outcomes](#)
- [GIS Engine](#)
- [Mailing Address List](#)
- [Email Address List](#)

#### Web Counts

- [Web Request Totals](#)
- [Web Requests Rejected](#)
- [Web Requests Accepted \(Incomplete\)](#)
- [Web Requests Accepted \(Complete\)](#)



# STAR

## System for Tracking Access to Referrals

Welcome Rebecca Hernandez (0 login attempts since 12/8/2017 4:21:06 PM) [Change Pa](#)

### MENU ▼

#### Quick Counts and Comparisons

- Follow-up Received
- Intake Entries due to Developmental Screening
- Child Concern
- Child Concern Gaps
- Concern By How Long
- Concern By Previous Help
- Concern By Medical Provider Outcome
- How did you hear about HMG
- How did you hear about HMG National
- Child Gender
- Child Race/Ethnicity
- Child School District
- Child Insurance
- Health Care Provider
- Child Primary Language
- Caregiver Language
- Referral Category
- Referral Category Gaps
- Referral By Agency Program
- Developmental Disorder By Count
- Developmental Disorder By Type
- Child Health Issues

#### Outcomes

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- Screening: ASQ:SE-2
- Screening: M-CHAT-R/F
- Screening: PEDS
- Screening Totals
- Screening Report by Child
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- ASQ Screening Results

#### Ticklers, Workflow, and Time Reporting

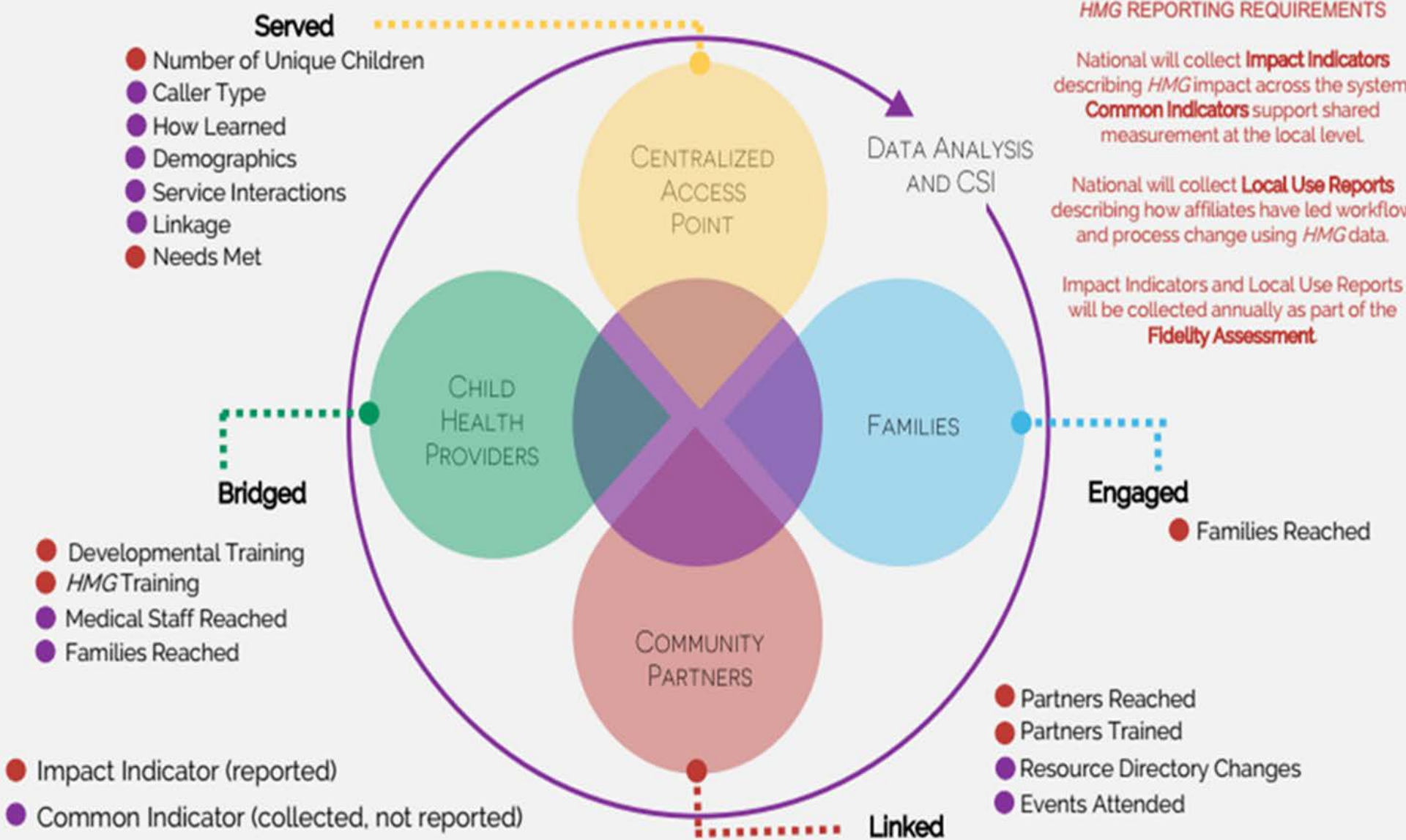
- Care Coordinator Hours
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- Average Type of Work by Case
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- Email Address List

#### Web Counts

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- Web Requests Rejected
- Web Requests Accepted (Incomplete)
- Web Requests Accepted (Complete)



# HMG SYSTEM MODEL: MEASURING FOR RESULTS



# Impact Indicators

## **Centralized Access Point**

- Number of unique children
- Needs met

## **Community Partners**

- Partners reached
- Partners trained

## **Child Health Providers**

- Developmental training
- HMG Training

## **Families**

- Families reached



# STAR

## System for Tracking Access to Referrals

Welcome Rebecca Hernandez (0 login attempts since 12/8/2017 4:21:06 PM) [Change](#)

### MENU ▼

#### Quick Counts and Comparisons

- Child Race/Ethnicity
- Child School District
- Child Insurance
- Health Care Provider
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- Caregiver Language
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- Referral Category Gaps
- Referral By Agency Program
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- Caller Type National
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- Closed Cases By Reason
- How Long Concerned
- City
- Child Age
- Ethnicity by Gender

#### Outcomes

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- Outreach Participant Type

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- Screening: ASQ:SE
- Screening: ASQ:SE-2
- Screening: M-CHAT-R/F
- Screening: PEDS
- Screening Totals
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- GIS Engine
- Mailing Address List
- Email Address List

#### Web Counts

- Web Request Totals
- Web Requests Rejected
- Web Requests Accepted (Incomplete)
- Web Requests Accepted (Complete)

[Back to Report Menu](#)  
**Outreach Participant Type**

Filters:			
Series 1		Series 2 (Optional)	
<b>Event Date:</b>	7/1/2017	to	
	6/30/2018		
	This Fiscal Year		
<b>Event Date:</b>			
	Select Date Range		
<b>Chart:</b>	Count		
		<a href="#">Clear Filters</a>	<a href="#">Run Report</a>

OutreachParticipantTypeName	Total	
	#	%
Caregivers/Parents	928	32.4
Children (>8)	1	0
Children (0-8)	26	0.9
Early Care & Education Staff	845	29.5
Family Practice Physicians	23	0.8
Medical/Office Staff	196	6.8
Nurses (RN, LVN, SRN)	153	5.3
OB/ Gyn Physicians	1	0
Pediatricians	50	1.7
Physician Asst./Nurse Practioners	24	0.8
Residents (Medical Students)	12	0.4
Service Providers	598	20.9
Subspecialists (Medical)	5	0.2
<b>Total</b>	<b>2862</b>	<b>100</b>

# Pricing





Help Me Grow  
ORANGE COUNTY

**System for Tracking Access to Referrals (STAR)  
Subscription, Services and Training Fees  
Effective 10/1/2016**

**I.**

<b>STAR Subscription</b>	<b>One Time</b>	<b>Annual</b>
Annual subscription (includes hosting, license fee, escalated technical support, six hours/year of customer assistance from KJMB Solutions and STAR Users Group conducted via Blog by Help Me Grow Orange County)		\$7,720
Initial technology setup fee (includes upload fee during initial implementation)	\$2,000	
<b>Optional Subscription and fees</b>		
Expanded annual subscription fee for each additional site with the original data system. Discount starting at more than five sites.		\$2,330
Technology setup fee for each additional site with the original data system.	\$200	
<b>Optional Modules and Fees*</b>		
<ul style="list-style-type: none"><li>• <b>Online Portal</b> for access to STAR via a program website (usually requires customizations)</li><li>• <b>ASQ Online</b> for customized Application Programming Interface (API) to pull in screening results to STAR</li><li>• <b>Outreach</b> to track community, family and health care provider outreach activities</li><li>• <b>School Site</b> to track referrals and outcomes for children enrolled in a pre-school/classroom</li></ul>		
License Fee (per module)		\$500
Technology set up fee (per module)	\$300	
Annual hosting fee (per module)		\$300
* Further fees may apply for additional sites. Necessary only if expanded annual subscription exists.		

## II.

### **Service Offerings from Help Me Grow OC (separate contract with Help Me Grow Orange County)**

STAR Application Training (Webinar based). Training will include: <ul style="list-style-type: none"><li>• Three 1.5 hour sessions on intake, developmental screening and reporting modules in STAR.</li><li>• Up to 3 hrs. of additional technical support following the trainings</li></ul>	\$1,080
Training webinars for optional modules selected.	\$360/webinar
Additional Technical Support on the use of STAR via phone consultation, "Go To Meeting" and/or email. Must contract for a minimum of at least 4 hours.	\$360 for four hours

## III.

### **Service Offerings from KJMB Solutions (A fixed price quote will be given for each)**

Programming customizations to the STAR application for adding new features or modifying existing features.	\$90/hr.
Upload fee for quality testing to apply changes to existing STAR application.	\$2,000
Additional Customer Assistance on use of STAR application and related to customizations via phone consultation, "Go To Meeting" and/or email. Must contract for a minimum of at least 4 hours.	\$360 for four hours

What else would you like  
to know about STAR?

Q & A

# What's next?

**Interested in learning more contact**

Rhernan2@uci.edu

**Technology questions contact**

Jeremy@kjmbolutions.com