

Help Me Grow National Center Webinar:



An introduction to the Care Coordination Collaborative
(CCC) Model

March 5, 2015
3:30 – 5:00 EST

** Supported by a generous grant from the W.K. Kellogg Foundation*

Agenda



- Describe what a Care Coordination Collaborative is and how it can enhance a *Help Me Grow* system
- Assess the feasibility of establishing a Care Coordination Collaborative within your *HMG* System

Presenters

Lisa Honigfeld

Vice President for Health Initiatives
Child Health and Development Institute
Associate Director, Office for Community Child Health
Connecticut Children's Medical Center

Marijane Carey

MCH Consultant
Carey Consulting

Susan Roman

Program Director
Special Kids Support Center
Connecticut Children's Medical Center

National Help Me Grow Center

Paul Dworkin

Executive Vice President for Community Child Health
Connecticut Children's Medical Center
Founding Director, *Help Me Grow* National

Joanna Bogin

Director, *Help Me Grow National*

Sara Sibley

Manager, *Help Me Grow National*

Historical Overview of Hartford Care Coordination Collaborative



- **Medical Home and care coordination**
 - Health Opportunity for Medical Equality (HOME) pilot program
 - Medicaid Managed Care
 - Dental and mental health carve out programs
 - Children and Youth with Special Health Care Needs
 - Child Development Infoline and Help Me Grow

- **The Hartford Care Coordination Collaborative**

Background Information on the Innovation: The Connecticut Experience



- **Expansion**
 - **Statewide**
 - **Local**

Background Information on the Innovation: The Connecticut Experience



- **Lessons Learned**
 - Everything is relational
 - The Collaborative reinforces and strengthens relationships
 - Relationships are measured by the PARTNERS Tool
 - Areas identified by the PARTNERS Tool & addressed by the Collaborative.

What makes a CC Collaborative different than other groups that meet regularly (i.e. networks, advisory committees, coalitions)



- **Micro Level:**
 - Support families and care coordinators
 - Support Medical Homes
- **Macro Level:**
 - Identify programmatic and systems level barriers and share with policy makers and other stakeholders

Exploring the feasibility of establishing a CC Collaborative



- **Assess the need for a CC Collaborative**
 - Research other groups meeting
 - Purpose
 - Sponsoring organization
 - Geographic scope
 - Who attends
 - How often meetings are held
 - Survey potential Collaborative members
 - Identify potential Collaborative members/organizations

Potential Collaborative Members/Organizations



- ***HMG's* Central Call Center**
- **Primary health care provider sites (i.e. FQHC)**
- **Early care and education programs**
- **Agency administering the state's Early Invention Program**
- **Health/public health agency**
 - **Children and Youth with Special Health Care Needs**
- **The Medicaid Agency**
- **Parent Organizations/representatives**

Potential Collaborative Members/Organizations



- **Advocacy organizations**
- **Behavioral Health agencies**
- **Oral health**
- **Organizations addressing basic needs**
- **Legal Aid**
- **Home visiting programs**

Getting Started



- **Determine the infrastructure needed for staffing and maintaining a Collaborative**
- **Plan and hold an exploratory meeting with identified partners to determine interest (optional)**

Establish and maintain a CC Collaborative



- **Micro Level:**
 - Plan/organize meetings
 - Measure impact of Collaborative efforts on members and the families with whom they work
 - ✦ Case presentations
 - ✦ Surveys
 - ✦ Linkages
 - ✦ PARTNERS Tool
- **Macro Level:**
 - Develop/maintain process for sharing information with policy makers and other key stakeholders
 - Measure impact of collaborative efforts on policy and systems' change

Next Steps

1.

- Affiliates submit a letter of interest by **March 31, 2015**.
The letter needs to acknowledge the following requirements:
 - The *HMG* centralized access point is operational and is a Collaborative partner
 - Active participation in monthly Learning Collaboratives
 - Share lessons learned with *HMG* National and Affiliates
 - Collect and report on identified measures

2.

- States that submit a Letter of Interest will receive information on the CCC Learning Collaborative
Including a CCC Training Webinar, scheduled to take place on **June 11th 2015**

Questions or Comments?

Help Me Grow National Updates

Save the Date:

- 6th Annual *Help Me Grow* National Forum
April 15-17, 2015 Costa Mesa, CA (Orange County)
- *Care Coordination Collaborative Breakout Session*

Survey:

- Please complete our short survey, following the webinar!

This Webinar will be archived on our website:

www.HelpMeGrowNational.org



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